HealthStream®

PROPOSAL

Customer Name

Date: September 9, 2023

HealthStream™

PRESENTED BY:

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HealthStream™

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This Proposal shall only be distributed to and used or viewed by: (1) employees of Customer Name, (2) Customer Name consultants, or (3) agents retained by Customer Name, solely for the purpose of evaluating this proposal (collectively, the "Authorized Customer Name Audience"). Use of the Proposal by the Authorized Customer Name shall be strictly limited to the extent necessary for purposes of evaluating the Proposal. The information contained in the Proposal is proprietary and should be treated as confidential. Such confidentiality shall be maintained regardless of the outcome of the award of the contract.

Executive Summary

(Introduction) HealthStream is pleased to present this proposal to We welcome this opportunity to demonstrate why HealthStream is uniquely capable of supporting Customer Name goals and objectives.

OUR UNDERSTANDNG.	PROPOSED SOLUTION.	KEY BENEFITS.
(Problem Statement) It is our understanding that Customer Name is experiencing XYZ which is causing XYZ. Tie in the customer vision or mission statement here.	Brief description of the products that we believe will help achieve the desired outcome.	Why HealthStream and why these solutions – connect the dots for the customer back to the pain points.

ROI.	SUMMARY OF SPEND.	SEQUENCE OF EVENTS.
Provide an ROI statement or table when able	Provide a high-level pricing overview and then say that detailed pricing can be found on Page XX.	Call to Action: Clearly outline next steps and/or recommended Sequence of Events when we know the customer has a desired go-live date. If you do not know the date you can make an assumption and work backwards from that date as an example.

We invite Customer Name to consider HealthStream as you seek to meet the high standards of excellence that your community expects and deserves. Together, we will help Customer Name achieve better outcomes and experiences and ultimately enhance the health of the people you serve. We look forward to additional conversations with your team to better understand how we can help support and empower every employee across your organization.

(We anticipate the Executive Summary being 2-3 page depending on the number of products included in the proposed solutions)

Company overview

Healthcare makes it their business to take care of people. We make it our business to take care of healthcare. As the industry leader in workforce solutions, delivered on healthcare's #1 platform, we partner with organizations to cultivate a more confident, competent, and engaged workforce.

Dedicated exclusively to healthcare, HealthStream's learning, clinical development, credentialing, and scheduling applications transform the work of over five million healthcare professionals.

Innovation is our DNA. From harnessing the power of artificial intelligence to leveraging data for insights-driven decisions, we champion technology that streamlines everyday tasks and empowers organizations to achieve next-level results. HealthStream's innovative solutions improve performance, inspire engagement, meet regulatory requirements, and elevate safety, all with the seamless interoperability that connects our leading-edge products and unmatched partner network of over 75 world-class organizations.

The result: an environment where people flourish, and care thrives.

People-centric, productivity-focused, technology-driven. That's the HealthStream difference.

Our vision for the industry

HealthStream's vision is to improve the quality of healthcare by developing the people who deliver care.

What we provide

HealthStream is the leader in healthcare workforce solutions. We help organizations work better by helping their people work smarter.

HealthStream provides the leading learning, clinical development, credentialing, and scheduling applications delivered on healthcare's #1 platform. We streamline everyday tasks while improving performance, engagement and safety – fostering a workplace where people flourish, and care thrives.

Premier solution suites

We are dedicated to revolutionizing healthcare through our comprehensive solution suites – Learning, Clinical Development, Credentialing, and Scheduling – designed to address the critical needs of healthcare organizations.

Learning: Elevate education and maximize learning for your healthcare workforce with access to industry-leading content and programs

Clinical Development: Foster a culture of clinical excellence by developing and empowering next-level clinicians to deliver the highest quality of care

Credentialing: Improve time-to-revenue with industry-leading credentialing, enrollment, and privileging solutions, ensuring provider competency and improved experience

Scheduling: Increase staff efficiency, improve real-time visibility, and enhance communication to optimize workforce, reduce costs, and improve care

Together, these solution suites form a robust portfolio that addresses the multifaceted challenges of modern healthcare organizations. By choosing HealthStream, you're not just selecting solutions; you're empowering your organization to achieve excellence in healthcare delivery.

Elevate your healthcare workforce with best-in-class products.

1	CredentialStream	2	ShiftWizard
3	Resuscitation Suite + Red Cross	4	FinThrive
5	EBSCO	6	SafetyQ
7	ComplyQ	8	Learning Experience Platform (Replacing LMS, which has been moved down one line – GD)
9	Learning Management System (+ Insights) (Replacing B2B/B2P eCommerce – GD)	10	Quality OB
11	Nurse Residency	12	Video
13	Checklist	14	myClinicalExchange
15	jane AI	16	Health, Equity and Belonging
17	Policy Manager	18	STABLE
19	Psych Hub/Medical Assistant Orientation	20	Quality Manager

Unlock our unmatched partner network of over 75 world-class organizations

We've teamed up with over 75 world-class associations, publishers, vendors, and thought leaders to bring you an unparalleled library of more than 20,000 evidence-based courses available for purchase. Imagine accessing the most effective content at the lowest cost, all seamlessly delivered in a fully integrated environment. Our esteemed partners, including AACN, AAP, AWOHNN, AORN, EBSCO Health, ENA, Skillsoft, and many more, ensure you get top-notch education and resources.

HealthStream Ecosystem & Marketplace

We are on a journey to present more choices for our customers through the HealthStream Ecosystem and Marketplace. We are curating the best content, providing options and preferred pricing so that organizations can freely make decisions on what tools best fit your needs. When a customer taps into HealthStream's vast ecosystem, they are able to take advantage of system and content compatibility, single vendor management, and our shared service promise.

Proposed Solutions

Based on our understanding of your current goals, we recommend the following HealthStream solutions for Customer Name



hStream

More than mere intersections of technology and healthcare; platforms provide a vision that seeks to redefine healthcare delivery and management and accelerates innovations and integrations that are transforming the way healthcare will be delivered.

hStream is the platform that connects everything in the HealthStream Ecosystem and includes exclusive applications, services, discounts, content, and other benefits. hStream serves as the connective tissue for HealthStream's products, and those of our partners, enabling customers to experience the full benefits of being a part of the largest workforce management network in healthcare.

A Single Platform with Triple the Impact

Within the platform, there are three hStream packages. Each of the three hStream packages powers applications, services and content associated with HealthStream's three primary application suites: Learning, Credentialing, and Scheduling. Each package contains a set of benefits that are matched with the three application suites and have unique underlying technology specific to that suite.

From access to free content to an integration marketplace that connects you to leading applications and the ability seamlessly to verify primary source license verification

hStream enables a variety of connections across the HealthStream ecosystem, including:

CONTENT	PEOPLE
Connecting content is all about making content more relevant, targeted, and engaging to the user. hStream allows customers and partners to create and interact with compelling content and gain better insights into engagement and effectiveness.	Connecting people is focused on identifying, understanding, and interacting with individuals across the platform. hStream manages identification services, captures an individual's lifelong professional record and delivers on-demand analytics to monitor activities and identify engagement opportunities.
DATA	**SYSTEMS**
Connecting data is about providing customers with enhanced access to data and context so they can easily leverage and act upon valuable insights. hStream makes it easier for customers to access and manage data, easily incorporating data into their own enterprise reporting and analytics systems.	Connecting systems is targeted at providing the integration capabilities and underlying services that make it easy to connect customer enterprise systems and partner solutions into the hStream platform. In a rapidly evolving healthcare environment, the quest for efficiency, improved outcomes, and seamless interoperability has never been more critical. hStream is your gateway to unlocking the unmatched potential of healthcare technology.

HealthStream Learning Center

Powerful Learning Tailored to Meet the Unique Needs of the Healthcare Industry

Over 4,000 organizations use the HealthStream Learning Center for their employee learning and development solutions. The HealthStream Learning Center was built with the unique challenges of healthcare in mind and can be personalized to your organization's needs.

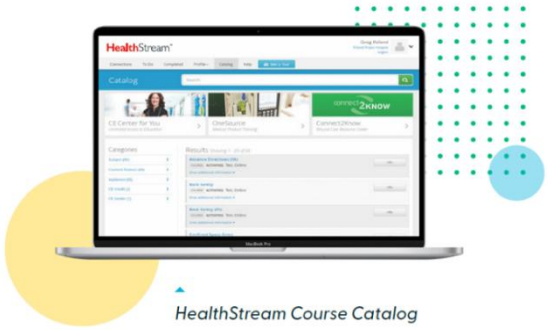
IMPACT

- Control and Limit Training Expenses
- Support Improved Outcomes and Core Quality
- Simplify Compliance

As the #1 learning management system in healthcare, HealthStream Learning offers a modern and collaborative learning environment that will fit the needs of any size healthcare organization across the continuum of care. Unique learning experiences are offered through interactive content, enhanced course authoring, and an extensive 3D medical illustrations library. These experiences can be tailored to the individual needs of each student, their career paths, and certification and licensing requirements. Combined with prebuilt courses, course end CE management, and workforce analytics, HealthStream Learning provides an adaptive learning pathway geared toward each student's needs and goals.

Features

- Interactive Learning Experience
- Access to third party courseware
- Medical Product Training and industry sponsored CE/CME courses
- Wound Care Resource Center – State board-accredited and ANCC-accredited continuing education courses addressing prevention of skin damage and wounds



HealthStream Course Catalog

- Assignment Engine to deliver courses by department, job title, location, date, or other custom fields as well as one-time or recurring by employment anniversary or an institution-wide date
- Student Groups to create, edit, and manage groups of students' assignments
- Annotations – Add site, department, or job category specific information to our regulatory courses to further customize learning activities to support your specific policies and procedures
- 60+ Reports – Highly configurable reporting allowing for several different possible configurations for tailored data which are available in multiple formats for further data manipulation
- Mobile responsive for access from any device with an internet connection.

HealthStream Performance Center

Make performance management a meaningful process for your organization.

The HealthStream Performance Center™ is a cloud-based performance management system that allows healthcare organizations to focus on what's really important—holding staff accountable for achieving mission-critical goals in a dynamic and demanding environment. This tool allows individuals to be evaluated, tracked, reported, and remediated to support the organization's goals.

IMPACT

- Unite Employee Performance and Goals
- Save Time and Money
- Increase Simplicity Coordination

"More than half of executives (58%) believe their current performance management approach drives neither employee engagement nor high performance."

Deloitte, Public Survey

"My Goals" View for Employee:

- Cascade Goals: Ensure alignment across the organization's key objectives.
- Update Progress: Track and view updates on goals as they are accomplished.
- Evaluate Individually: Feed individual goals into an employee's appraisal.

Manage 360° Reviews with Manager and Peers:

- Prepare: Build your assessment form, assign the appropriate people, and set deadlines for participation.
- Report Progress: Track and view updates on participation.
- Build a Reflective Development Plan: Managers send certain appraisal elements for further consideration and remediation by the employee.

Report Progress on Appraisals and Goals:

- Obtain Instant Data: Leverage 23 pre-built reports for immediate updates on assessment activities.
- Appraisal Progress: Know the progress on every assessment for every department and manager.
- Goal Progress: Display and filter goals for employees by various demographics.

Seamless Integration:

- Employee Transcript, including Current Appraisals, Past Appraisals, Reflective Plans, Assigned Learning, and Completed Learning, works seamlessly with the HealthStream Learning Center and HealthStream Compensation Planner.

HealthStream Video+

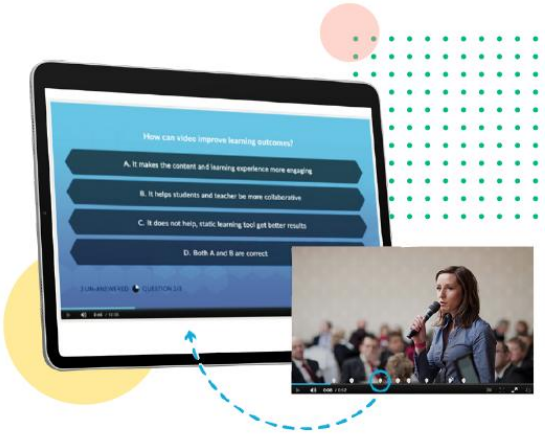
For organizations that want increased retention & automation

HealthStream Video+ empowers organizations to store, manage, or create content that engages and informs everyone across your entire audience of healthcare professionals. Capture your screen motion with voiceover, create personal lectures using your webcam, or just record your audio to make podcasts. Add bookmark chapters or quick quizzes throughout your videos to keep your learners engaged. To help inform your learning analytics, all viewing behaviors and quiz results are captured per user, per video. HealthStream Video+ allows organizations to offer self-paced learning experiences that can be watched and re-watched—anywhere, any time, and on any device. Make video the primary vehicle for your learning experiences today.

IMPACT

- Reduce training expenses, cut travel expenses, and streamline the hiring process
- Boost your engagement, retention, and overall learning results
- Empower contributors and experts across your organization to teach, engage, and inspire your workforce

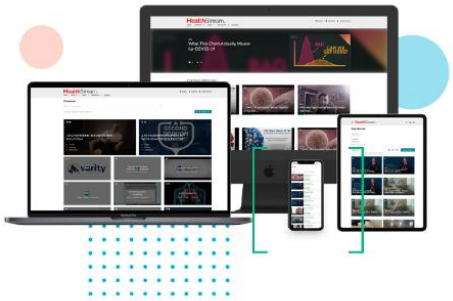
Features



- Simple and Intuitive Video Creation
  - Create video via webcam and screen capture or use Personal Video Capture to create engaging and interactive content.
  - Add preexisting videos from personal files, organizational libraries, or directly from YouTube in seconds.
- Tools for Interactivity
  - Interactive video quizzing
  - Edit media by clipping, adding captions, adding chapters and slides, and managing thumbnails.
- Convenient Video Organization
  - Organize media in a personal media repository, course galleries, or a shared instructor repository.
  - Publish as part of a course gallery, video assignment, test, announcement, blog, and more.
  - Streamline video management, so learners and instructors can upload and manage their own videos without a central media team.

HealthStream Media Center

One video solution, many ways to deliver.



Creating and delivering engaging, high quality video learning content is difficult; and online resources such as YouTube shouldn't be the default place your learners go to seek in-the moment informal learning. We know how important it is to serve the specific needs of your organization with trusted content that is internally vetted and approved. Now you can curate, manage, and publish videos across your organization.

HealthStream Media Center allows you to go beyond the LMS to create a YouTube-like experience on a centralized, secure platform. Deliver videos, along with quizzes, text, images, links, and downloadable PDFs, available to your learners at any time, eliminating the need to rely on LMS administrators to create courses, assignments, due dates, and tracking of completions.

Empower your organization to engage, watch, learn, like, comment, and share media with fellow staff members across multiple systems, facilities, departments, and teams in any location and on any device. Engage your culture of learning, community, leadership, and expert presence--all in one place, with content you control.

Features

- Convenient Video Learning - offer informal learning opportunities anytime, anywhere, and on any device.
- Easy Access – simplify, create, and publish high-quality video.
- Content Control and Authority – centralize organizational information sharing to one platform of content on-demand.
- Learning Effectiveness – boost engagement and learning retention with learner-driven teachable moments.

Insights+

Insights isn't just an upgrade, it supercharges your experience with hourly reports, game changing. analytics, and a reporting rewind button

The average healthcare company creates millions of records of data each year across learning, clinical, financial, and other areas. Many organizations find it difficult to adequately access, analyze, and interpret their underlying data in a timely and confident way. Insights+ supercharges your Insights application with key Features and powerful analytics to turn data into success. It saves valuable time and cuts costs by pinpointing unnecessary costly training and provides easy access to key data. Armed with this organized data, healthcare learning leaders can develop and implement strategies that align with their organization's goals and desired outcomes.

IMPACT

- **Simplified Data Transfer**

  Scheduled reports to extract and integrate data using SFTP

- **Access Historical Reports**

  Store reports up to 1 year for point-in-time, historical reporting

- **Decision-Ready Analytics**

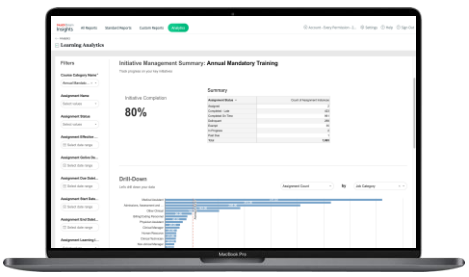
  Understand utilization and distribution of education across your organization

- **Schedule hourly data integration**

  Have your HealthStream data in your own environment every hour

Features

- Customizable based on job, role, or department within the organization
- Mobile compatibility for easy data access
- Integrates with third party content and HealthStream.
- ecosystem applications



AMPT – SHOULD BE REMOVED COMPLETELY

AMPT is an employee engagement platform powered by social recognition and effective communication between employees, managers, and leaders. Through AMPT, leaders can create a culture where employees feel valued for their contributions and more connected to their organization's purpose, managers, peers, and the patients and families they serve.

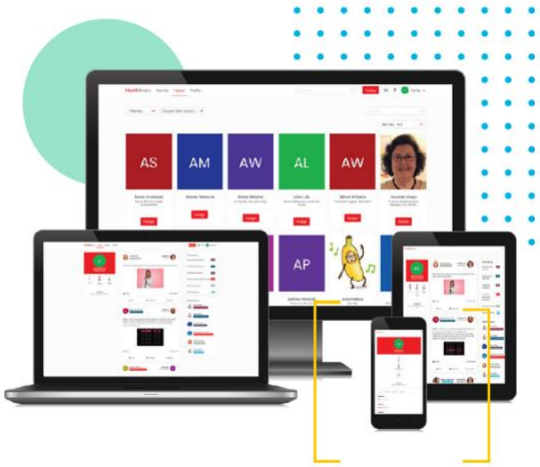
Communication on AMPT provides leaders with insight into how the organization is performing through the eyes of the workforce, as well as with new real-time data set useful for continuous performance improvement.

IMPACT

- Identify your very best people
- Measure engagement in real-time
- Align recognition with core values

Features

- An employee engagement application powered by social recognition and communication among the workforce
- Mobile-first application on iOS and Android app stores
- Communication mechanisms include newsletters, video bulletins, and pulse surveys
- Full integration with the HealthStream platform



Lectora Platinum Suite

Lectora makes it easy to create engaging training that can be distributed on all devices, offering the essential Features and tools that make your custom courses interactive. In addition to the ability to publish directly to HealthStream Learning, the Lectora interface is intuitive and easy-to use and Features Responsive Course Design that corresponds to the various platforms on which today's learners want to access professional education.

- Author learning courses simply within the software
- Distribute learning on all devices seamlessly via Responsive Course Design technology
- Improve character properties across all aspects of the software
- Bring mandatory training to life
- Provide thumbnail view
- Make assignments & notifications
- Design the course once and distribute on all devices without having to redesign courses for each type of phone/tablet
- As soon as course is created, easily upload to HealthStream Learning



Easy to use tools to create engaging courses that can quickly be designed and made available on any device.

Quality Manager

FOR SKILLED NURSING FACILITIES

Administrators are tasked with finding ways to provide consistent, competent care to one of society's most vulnerable populations, and are expected to do so while meeting increasing and changing regulations without additional resources.

HealthStream's Quality Manager, formerly known as abaqis, is a proven, cloud-based quality and compliance solution that allows you to increase survey preparedness while improving care. It employs adaptable tools and offers guidance to help manage quality assurance and performance and improve quality of care.

IMPACT

- Increase reputation and star rating
- Enhance efficiency
- Reduce financial risks

Quality Manager enables you to make smarter, faster decisions for you and your team, saving you time and money with decisions backed by your very own data.

Features

- Survey readiness
- QAPI management
- Guided preparation
- Market analysis and marketing tools
- Intuitive enterprise reporting
- Resident, family, employee satisfaction



Quality Manager

FOR ACUTE CARE

For acute care hospitals – quality and sustainability are not just aspirations – they're imperative. You are spending time and resources collecting data, but do you know how to act on it?

Quality Manager's Performance Improvement Project Tool (PIP) allows you to take your data and turn it into actionable insights for improvement. Quality Manager pinpoints where you need development or why the steps you've taken are not leading to the results you expected.

- Pinpoint where your team needs development.
- Accurately focus your team's time towards PIP completion
- Test programs before they become policies for optimal results
- Protect your bottom line with easy reporting

IMPACT

- Enhance PIP efficiency
- Improve data-based decision making
- Reduce financial risks



How does the PIP tool help you?

- Conduct your root cause analysis
- Organize your teams
- Standardize communication amongst your team
- Standardize where you're collecting information
- Visualize key metrics
- Aggregate data to understand next steps

Policy Manager

Policy Manager is a cloud-based solution for electronic policies and procedures management, offering all aspects of effective document access, publishing, and version control with automated review, revision, and approval workflows.

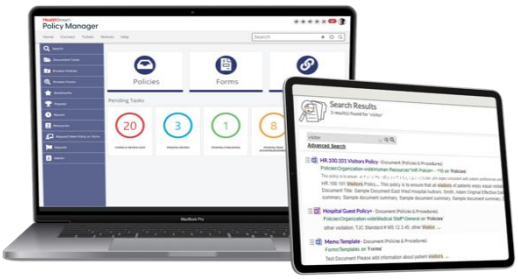
The system allows your organization to house all your important documents in a searchable online repository that automatically distributes, tracks, attests, and organizes all of your organization's policies, procedures and other important documents. HealthStream Policy Manager includes a complimentary library of 300+ ready-to-use policy templates that help you develop new policies or review existing policies and procedures, as well as meet accreditation requirements with our Joint Commission templates.

IMPACT

- Enhance policy & document management
- Improve organizational compliance
- Optimize approval & revision workflow

Features

- Fully automated policy review, revision, and approval workflows
- Revision history and version control
- Locate and access documents easily through integrated search
- Notifications when a policy becomes outdated
- Policy quizzes to ensure information is retained



- Audit readiness with policy and document attestation
- Comprehensive reports and dashboards
- Extensive library of ready-to-use policy templates that are integrated with Joint Commission

SafetyQ

Improving patient safety is a vital initiative for all healthcare organizations. Actively educating staff around patient safety issues can reduce the risk of adverse events leading to better patient outcomes and improved margins for healthcare organizations.

HealthStream's SafetyQ is a comprehensive annual mandatory and patient safety education solution that helps ensure your organization is and remains compliant with OSHA and CMS Conditions of Participation standards and regulations. This solution leverages adaptive learning that drives efficiencies and reduces seat time by awarding credit for existing knowledge through our innovative preassessments. Leverage SafetyQ to build a culture of safety and compliance at your organization.

IMPACT

- Be confident in compliance
- Promote a culture of safety
- Improve staff engagement
- Support facility-specific initiatives
- Meet regulatory requirements

Features

- Assign individual learning paths based on the learner's job category, provide credit to staff for existing knowledge
- Prioritize safety with in-depth education libraries around common safety issues
- Now Available! - Spanish and podcast course versions for Acute Care
- Maximize learning retention through content customization, mobile-friendly user experience, and adaptive micro-learning content including pre-assessments, videos, infographics, and more



Includes content for the following care settings:

- ✓ CAH- Critical Access Hospital
- ✓ ASC- Ambulatory Surgery Center
- ✓ HOS- Hospice
- ✓ BEH- Behavioral Health
- ✓ HH- Home Health
- ✓ LTC- Long Term Care

ComplyQ

Employees become disengaged with compliance training when they must continually spend non-productive time on topics they've already mastered.

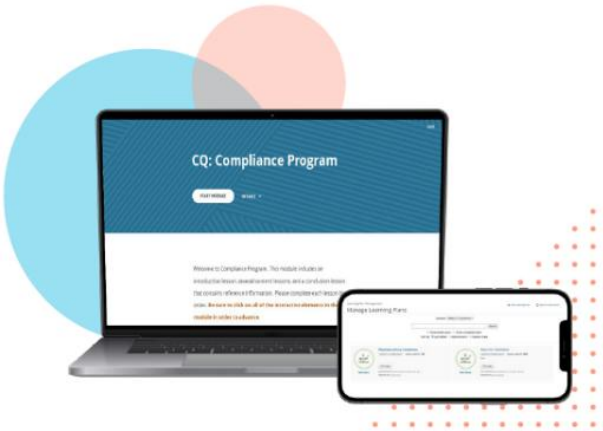
HealthStream's ComplyQ increases employee satisfaction while ensuring organizational compliance by leveraging micro-learning courses to increase productivity and knowledge retention. ComplyQ will also reduce non-productive training time through pre-assessments where learners have the ability to demonstrate proficiency and be exempt from completing courses. Deliver a more responsive, engaging learning experience to your organization with HealthStream's ComplyQ.

IMPACT

- Reduce the time and cost of new hire and annual compliance training
- Improve compliance outcomes
- Reduce non-productive training time spent on areas where learners are already proficient
- Increase employee satisfaction

Features

- Pre-assessments to assess a learner's level of compliance knowledge and identify learning gaps
- Role-based learning plans auto-assign learners with a personalized group of course modules based on preassessment results
- Micro-learning courses can be assigned within learning plans and on an individual basis to meet organizational needs
- Add custom notes to include organization-specific information.



- **Now Available!** - Spanish and podcast course versions for Acute Care

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- ✓ CAH- Critical Access Hospital
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Security Awareness

The healthcare industry is a prime target for cybercriminals. Protection requires a proactive approach to healthcare security systems and cyber security management training. Policies and IT security aren't enough to safeguard your organization.

As you work to upkeep your security awareness policy, your team needs innovative healthcare cyber security education and training to protect your organization's information from expensive data breaches. Hackers know employees are often the weakest link in the security chain, and they exploit this vulnerability through phishing, ransomware, and other healthcare breach tactics.

Poor cyber security awareness is a solvable problem with expert-backed education and corporate cyber security training aligned to your security policies and initiatives. Educate your staff on phishing and other threats with cyber security compliance training that protects and provides peace of mind.

IMPACT

- Mitigate security risk
- Keep patient and resident data secure
- Protect your organization



EDUCATION INCLUDES

- Ransomware, phishing, social engineering
- Critical security protocols, patient data protection
- Remote computing, accessing cloud accounts, insider threats
- Training on what to do when a possible security event has occurred, recovery skills
- Content compliant with FTC, ISO, NIST & HIPAA
- PCI and payment card security
- Security risk assessments for compliance with HIPAA's administrative, physical, and technical safeguards
- Malpractice legal basics
- MACRA-MIPS reporting requirements
- Data analytics skills
- CPOE proficiency

Protect your organization with innovative education backed by industry experts ELC Information Security – 4Med (use logos)

Pineapple Academy

Staffing challenges and training in foodservice can be difficult to manage, and it puts additional strain on existing staff. Maximizing the efficiency of staff while offering career development options is key to attracting and retaining staff long term.

Pineapple Academy's training programs meet the minimum training requirements, offer skills training for career development, and provide CE hours for Certified Dietary Managers.

Experience training in a new way with our comprehensive content taught by industry experts. Pineapple Academy is the solution to making a meaningful impact in the workforce by building a culture of hospitality in foodservice and beyond.

IMPACT

- Attract and retain talented staff
- Reduce workplace incidents
- Increase patient and resident satisfaction

Features

- Average length of library of 600 videos is 3 ½ minutes
- Meet staff where they are and improve competence daily
- English and Spanish versions available
- Video training offloads training work for managers, leaders, and decision-makers
- Guided training from industry experts such as chefs, food service leadership, dietary experts, and regulatory leaders
- Training follows employees on mobile device



- Create a career ladder pathway for individuals
- Provide CEs and CE certificates (CDM, CFPP) through ANFP

Waggoner Color Vision Testing

Color vision deficiencies (CVDs) play a crucial role in the delivery of healthcare. Healthcare professionals with unknown CVDs pose a potential risk to patient safety, often having difficulty detecting critical and preventable medical issues. CVD must be tested routinely, throughout employment, because acquired color vision deficiencies do develop after birth due to medications, disease, toxicity reactions, and age.

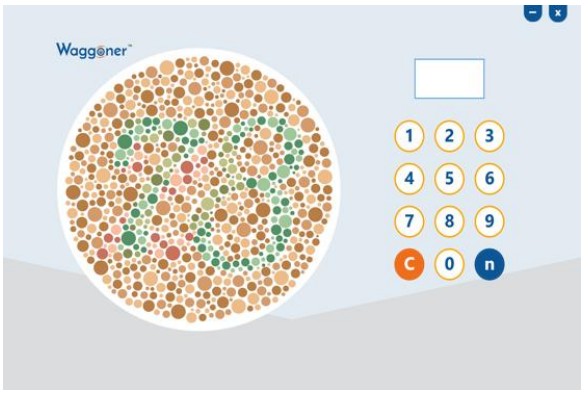
IMPACT

- Improve patient and resident safety
- Protect the organization from legal risk
- Meets requirements of Joint Commission, CAP, and CLIA

The Waggoner Color Test is used extensively in healthcare to help satisfy compliance requirements from organizations such as Joint Commission, College of American Pathologists (CAP), and Clinical Laboratory Improvement Amendments (CLIA) by screening for red and green color vision deficiencies.

Features

- Robust, user-friendly color vision test that identifies both genetic and acquired deficiencies
- Completely randomized and standardized to remove administrator bias, memorization and to create a consistent experience every time
- Shortest diagnostic computerized color vision test (3-6 minutes)
- Self-administered and self-scoring



- Validated by Federal Aviation Authority, US Navy, Army, and Marines, as well as leading academic institutes

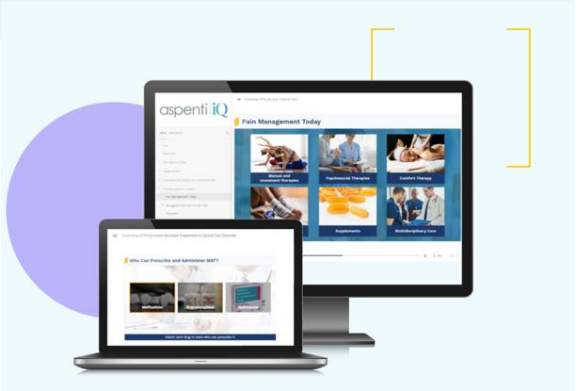
Responsible Opioid Administration Solution (ROAS)

Opioid use disorder (OUD) creates a high-cost disease burden for many healthcare organizations. One of the ways to combat this problem is by providing education and training. By implementing a comprehensive and cost-effective program to drive the responsible administration of opioids, you can discourage and prevent opioid abuse within your organization.

The Responsible Opioid Administration Solution (ROAS) from Aspenti Health focuses on the constructive role healthcare professionals can play in optimizing outcomes in care environments where opioid use is a factor, whether in treating those with substance use disorder or preventing the disorder in those for whom opioids are prescribed. This training can result in Micro-Certifications in Foundations in Opioid Administration, Opioid Misuse, and/or Opioids and Pain Management. From foundational information and core skills to targeted opioid care competencies, this courseware empowers healthcare professionals to create better outcomes when opioids are involved.

IMPACT

- Reduce risk of opioid misuse
- Optimize competency to ensure appropriate pain management
- Maximize team performance to meet knowledge requirements



The three micro-certifications titles are as follows:

Foundations in Opioid Administration

- Evolution of the Opioid Crisis: From Pain Management to Overdose
- Organizational Best Practices for Opioid Administration
- Screening Tools for Substance Misuse
- CDC Guideline for Prescribing Opioids for Chronic Pain
- HIPAA & 42 CFR Part 2: Patient Privacy in Substance Use Treatment
- Administering Naloxone

Opioid Misuse

- Substance Addiction 101: Understanding Causes and Identifying Signs
- Approaching an Individual Suspected of Misuse
- Urine Drug Testing: Effective Use and Scenarios
- Overview of Medication-Assisted Treatment for Opioid Use Disorder
- Discussing Medication-Assisted Treatment with Patients

Opioids & Pain Management: Micro Certification

- Overview of Acute & Chronic Pain
- Opioid Prescribing Guidelines and Recommendations
- Discussing Risks & Benefits of Opioid Use with Patients
- Educating Patients on Safe Opioid Storage and Disposal
- Alternatives to Opioids for Pain
- Techniques for Compassionate Tapering

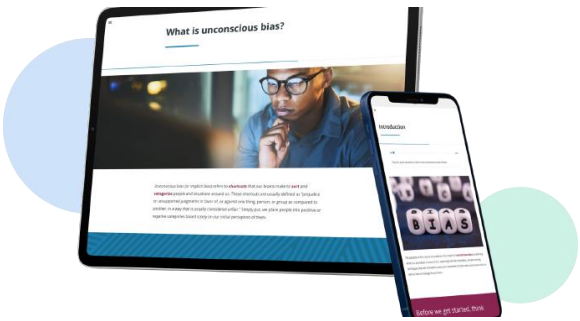
Health Equity & Belonging

An inclusive and diverse workplace is vital to the health of your organization, and also impacts the overall health of the community. A workforce and organization that understands the importance of recognizing and addressing unconscious bias, embracing diversity, and maintaining cultural competency not only improves the quality of care and community engagement.

HealthStream's Health Equity & Belonging Education includes engaging, mobile-friendly programs that address diversity, equity and inclusion within your organization, as well as promote health equity within the communities you serve. Our solution also includes access to an online knowledge exchange curated by industry experts to help you apply meaningful change throughout your journey to peak organizational performance.

IMPACT

- Increase staff retention
- Mitigate risk
- Elevate quality of care



Features

- Expert-backed content for topics relating to: Diversity & Individual Differences, Anti-Racism, Welcoming Environment for LGBTQIA+, Breaking Bias: Recruiting, Gender Identity, Microaggressions and more
- Mobile-friendly programs and micro-learning modules, reducing unproductive seat time
- Action-oriented insights for managers to identify outstanding assignment



Customers of HealthStream's Health Equity and Belonging receive exclusive access to the StreamTogether Community, a curated collection of additional tools for supporting implementation and adoption of an effective DEI program, including the 2024 Champion's Guide! This smart PDF provides managers with:

- opportunities to champion culture, celebrate diversity, and empower employees
- suggested health equity courses
- communication examples
- flyers for your team workspace and more!
- Available only through the StreamTogether Community.

Leadership Development

Developing confident, competent leaders for today and the future is no small task, particularly in our current healthcare environment. With rapidly changing demands and increased unpredictability, you need forward-thinking leaders who can adapt quickly and formulate effective solutions.

HealthStream Leadership Development provides a curated library of 220+ courses aligned to essential leadership and professional development competencies in the healthcare setting. With content provided by industry experts such as Skillsoft and BLR, HealthStream's Leadership Development's original and partner content supports the need for organizations to develop broad leadership skills at all levels.

IMPACT

- Build a leadership pipeline & develop aspiring leaders
- Increase recruiting and retention rates
- Improve performance with timely education



Features

- Intuitive user interface that allows users to easily find what they want
- 220+ course titles from industry - leading experts
- Courses and curriculum aligned to critical leadership competencies in the healthcare setting
- Multiple instructional design methods to meet a variety of learning styles
- Pre-defined curriculums on the most relevant leadership topics
- Flexibility for users to create their own leadership journey
- Internal marketing and training support materials to ensure adoption

Skillsoft

SOFT SKILLS LEADERSHIP DEVELOPMENT

Great leaders will tell you; they didn't start their career immediately knowing how to support and inspire their team. It takes time and training to get to an effective level of skills and knowledge needed to implement lasting, meaningful results.

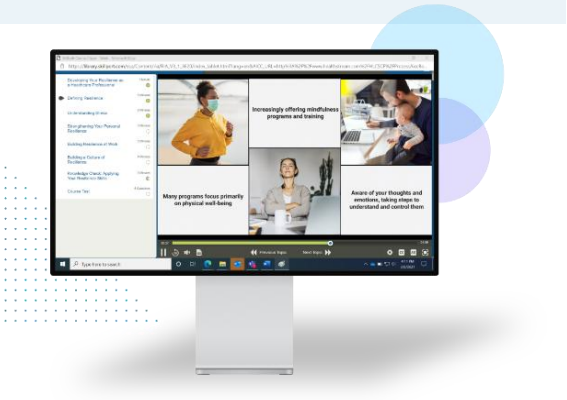
HealthStream offers a robust soft skills library powered by Skillsoft that Features targeted leadership education bundles focused on:

- Communication skills
- Customer services skills
- Implementing organizational change
- Listening skills
- Emotional intelligence
- Staff retention

With leadership education aligned to your initiatives, you can experience increased retention, improved skill levels amongst your staff, and a defined strategy for your future leaders.

IMPACT

- Develop proven managers and leaders
- Improve personal and professional effectiveness
- Educate rising leaders on project management skills



Features

- 5 robust soft skills libraries
- Comprehensive topic coverage that ranges from novice to expert
- Flexible learning technologies and support services
- Skillsoft CAISY™ Conversation AI Simulator

CredibleMind

Organizational wellness through system-wide mental health intervention promotes staff resilience, improves staff engagement, and reduces turnover aiding continuity and efficiency within the organization.

Experiencing higher rates of mental fatigue, burnout, and suicide, healthcare workers' mental health should be considered an urgent health concern as it is associated with medical errors and decreased performance. In addition, mental health problems experienced by healthcare workers are contributing to turnover and the workforce shortage. They face unique mental wellness challenges, such as compassion fatigue and secondary traumatic stress, that are not often addressed.

IMPACT

- Mitigate burnout
- Improve engagement
- Strengthen company culture



Features

- 20-question confidential survey to help staff understand their current state
- Assess key risks and mental health issues common in medical professions
- Provide evidence-based strategies to prevent or intervene early, including 16,000 self-help resources to overcome stress and burnout
- Increase engagement through self-assessment courses designed by experts to gauge mental fitness

Revenue Cycle Education

86% of denials are potentially avoidable. 65% of denied claims are not reprocessed for resubmission. Denied claims affect more than revenue – they directly impact employees, patients, residents, and their families. Optimal reimbursement doesn't just happen on its own. You can avoid costly reimbursement mistakes and the potential loss of billions in revenue with a dedicated, cost-effective revenue cycle training solution, designed specifically for healthcare by industry experts.

IMPACT

- Improve training and upskilling
- Protect your bottom line
- Meet annual requirements

No matter what your RCM looks like, your staff needs thoughtful, dynamic training to support an ever-changing healthcare reimbursement training environment.



HealthStream Revenue Cycle Education includes:

- Denials management
- Patient access education
- Revenue cycle management
- Medical coding, ICD-10, CPT, E&M coding
- CDI training, clinical documentation
- Case management
- Insurance billing
- Payer and reimbursement training
- EHR, Health IT, HIPAA
- CEU, Badges, Certifications

Elevating staff competency with expert-backed content from industry leaders.

FinThrive – AHIMA – 4Med (use logos)

"Employment of medical assistants is projected to grow 29 percents, much faster than the average for all occupations."

-United States Department of Labor (2018, April 16).

Retrieved from http://www.bls.gov/ooh

Medical Assistant Orientation Program

The Medical Assistant Orientation (MAO) places learners into realistic patient scenarios and serves to guide and assess their knowledge at moments when specific tasks and decisions are required. Both soft skills and technical skills are employed during any patient encounter, and the knowledge and skills gained during medical assistant training are reinforced during simulated practice. The modules include content involved with patient intake, patient vitals, medication administration, clinical lab testing and emergency management.

Features

- Use medical math calculations correctly for dosing and unit conversion (per MAO state Scope of Practice)
- Perform strep tests, urine dip and visual acuity tests accurately
- Perform electrocardiogram test
- Medical assistants can apply continuing education for recertification
- Course modules include case scenarios and knowledge checks throughout
- Over 29 new and updated competency skills and checklists to automate and improve educational initiatives
- Assign checklists using standard HealthStream Core functionality
- Streamline onboarding with pre-screened, qualified evaluators selected and associated to each checklist

IMPACT

- Recognize when tasks are outside standard medical assistant scope of practice
- Perform key infection control actions and understand their importance as a preventive measure
- Effectively perform patient intake processes and appropriately record results
- Accurately collect and record patient vitals and recognize results out of normal range
- Define the rights of medication administration and administer medications accordingly (per MAO state Scope of Practice)
- Respond appropriately to an emergency event



"Employment of medical assistants is projected to grow 29 percents, much faster than the average for all occupations."

-United States Department of Labor (2018, April 16).

Retrieved from http://www.bls.gov/ooh

EBSCO Dynamic Health

Product Description:

When the need for evidence-based skills resources arises, don't leave your clinicians scrambling for information while trying to administer care. Dynamic Health is a comprehensive mobile-friendly solution to help nurses and healthcare professionals quickly access the latest evidence-based content to master skills and find answers to enhance clinical decision-making and patient outcomes. The versatile tool can be used in a variety of healthcare settings by nurses, allied health professionals, and clinical educators.

Content within Dynamic Health is derived from a systematic approach to identify, evaluate, and synthesize evidence from healthcare literature databases (including CINAHL), peer-reviewed journals, and numerous other reliable sources. EBSCO's evidence-based methodology ensures ongoing and consistent surveillance of the latest literature to drive content updates. This process results in the highest quality evidence to guide clinical decision support, policy and procedures, and best practice. Through one easy-to-use interface, you can give your clinicians the peace of mind that the information they are accessing is trusted and up-to-date and their learning resources are evidence-based. Be confident in any setting and any specialty that your staff's skills support needs are met.

Features

- 24/7 mobile-friendly, clinical decision support
- 2000+ evidence-based skills and decision support resources
- F.A. Davis's Drug Guide for Nurses
- Patient education and discharge instructions
- Disease and conditions guidance
- Signs and symptoms guidance
- Diagnostic and lab tests
- Leadership resources and content
- Culture care skills
- CE tracking
- Supports 50+ nursing and allied health specialties

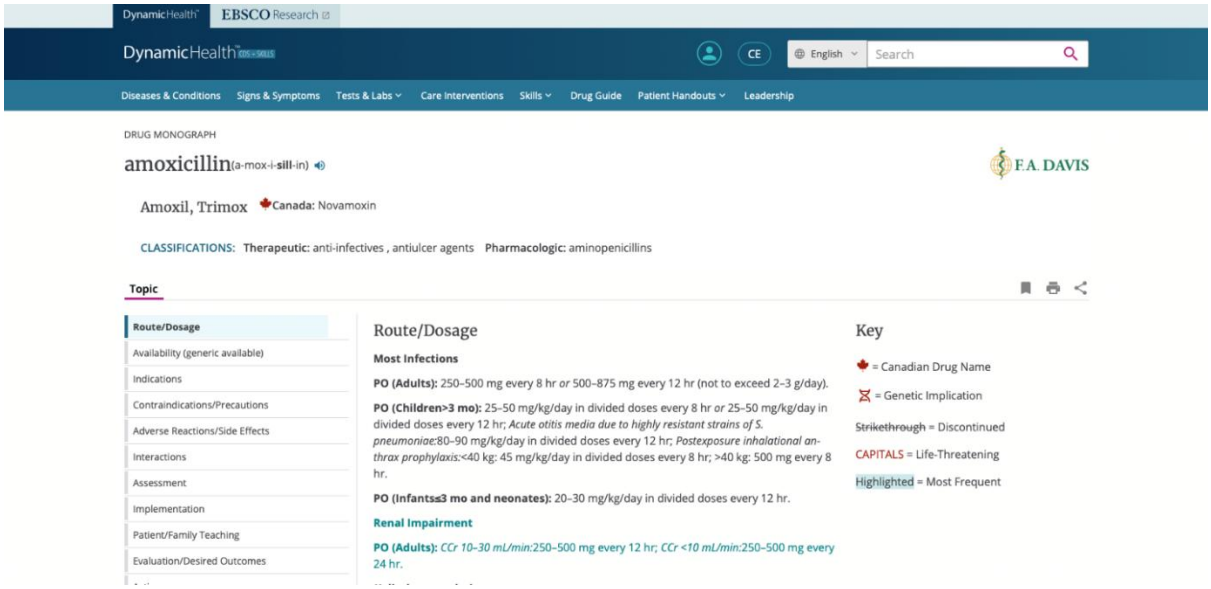
Impact

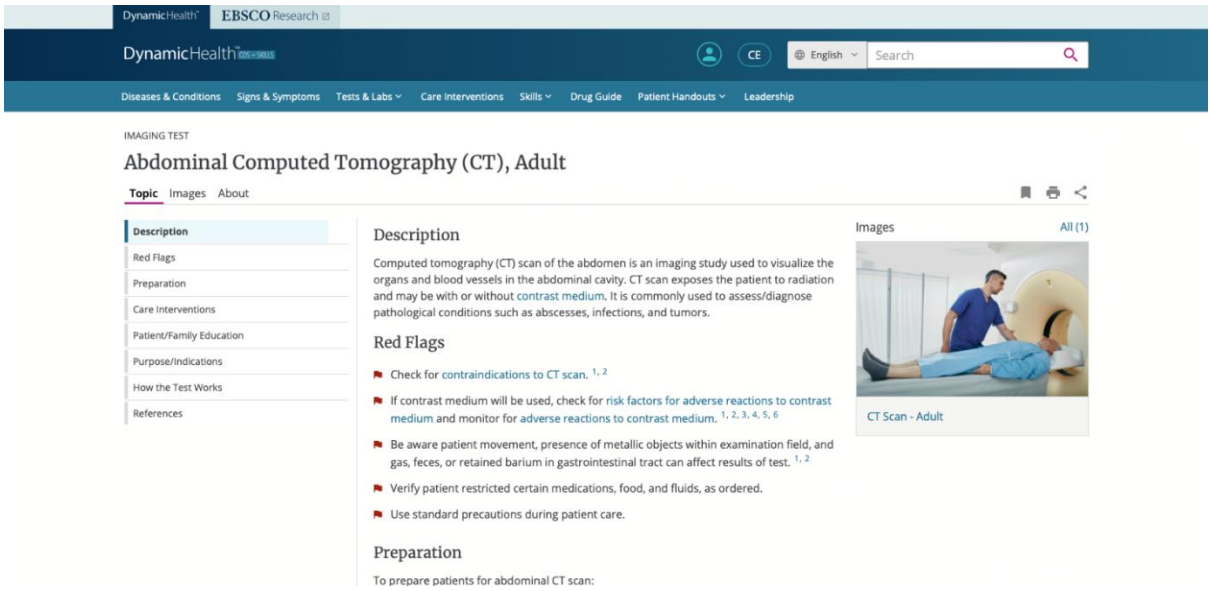
- Provide clinical staff with fast, accurate, and actionable answers they need when they need it most
- Seamlessly integrated into the clinical workflow to support staff development
- Avoid practice variability with authenticated evaluators for skills checklist, with the added convenience of assigning, tracking, and reporting in a single location

Stat or Customer Testimony

- Raegan is currently working on a customer spotlight where we can pull a customer quote; we currently do not have any customer spotlights for Dynamic Health

Image


DynamicHealth
EBSCO Research
DynamicHealth
CE
English
Search
Diseases & Conditions
Signs & Symptoms
Tests & Labs
Care Interventions
Skills
Drug Guide
Patient Handouts
Leadership
DRUG MONOGRAPH
amoxicillin(a-mox-i-sill-in)
F.A. DAVIS
Amoxil, Trimox
Canada: Novamoxin
CLASSIFICATIONS: Therapeutic: anti-infectives , antiulcer agents Pharmacologic: aminopenicillins
Topic
Route/Dosage
Availability (generic available)
Indications
Contraindications/Precautions
Adverse Reactions/Side Effects
Interactions
Assessment
Implementation
Patient/Family Teaching
Evaluation/Desired Outcomes
Route/Dosage
Most Infections
PO (Adults): 250–500 mg every 8 hr or 500–875 mg every 12 hr (not to exceed 2–3 g/day).
PO (Children>3 mo): 25–50 mg/kg/day in divided doses every 8 hr or 25–50 mg/kg/day in divided doses every 12 hr; Acute otitis media due to highly resistant strains of S. pneumoniae:80–90 mg/kg/day in divided doses every 12 hr; Postexposure inhalational anthrax prophylaxis:<40 kg: 45 mg/kg/day in divided doses every 8 hr; >40 kg: 500 mg every 8 hr.
PO (Infants≤3 mo and neonates): 20–30 mg/kg/day in divided doses every 12 hr.
Renal Impairment
PO (Adults): CCr 10–30 mL/min:250–500 mg every 12 hr; CCr <10 mL/min:250–500 mg every 24 hr.
Key
= Canadian Drug Name
= Genetic Implication
Strikethrough = Discontinued
CAPITALS = Life-Threatening
Highlighted = Most Frequent


DynamicHealth
EBSCO Research
DynamicHealth
CE
English
Search
Diseases & Conditions
Signs & Symptoms
Tests & Labs
Care Interventions
Skills
Drug Guide
Patient Handouts
Leadership
IMAGING TEST
Abdominal Computed Tomography (CT), Adult
Topic
Images
About
Description
Red Flags
Preparation
Care Interventions
Patient/Family Education
Purpose/Indications
How the Test Works
References
Description
Computed tomography (CT) scan of the abdomen is an imaging study used to visualize the organs and blood vessels in the abdominal cavity. CT scan exposes the patient to radiation and may be with or without contrast medium. It is commonly used to assess/diagnose pathological conditions such as abscesses, infections, and tumors.
Red Flags
Check for contraindications to CT scan. 1, 2
If contrast medium will be used, check for risk factors for adverse reactions to contrast medium and monitor for adverse reactions to contrast medium. 1, 2, 3, 4, 5, 6
Be aware patient movement, presence of metallic objects within examination field, and gas, feces, or retained barium in gastrointestinal tract can affect results of test. 1, 2
Verify patient restricted certain medications, food, and fluids, as ordered.
Use standard precautions during patient care.
Preparation
To prepare patients for abdominal CT scan:
Images
All (1)
CT Scan - Adult

Competency Suite+ Featuring jane AI – Professional

Product Description:

In today's landscape, the traditional approach of mandating uniform training for all clinicians is no longer practical. Amidst one of the most challenging staffing crises in healthcare, efficiency is paramount, and recognizing the unique competencies mastered by each clinician is not just a strategic move; it's a necessity. The HealthStream Competency Suite+ empowers you to overcome the limitations of a one-size-fits-all training approach by pinpointing the specific competencies mastered by each individual, enabling a future where development aligns precisely with individual needs. The Competency Suite accomplishes this by delivering an award-winning, personalized competency development experience offering the ability to identify knowledge and clinical judgment strengths and opportunities, target development, validate skills, measure competency-based performance, and build next-level preceptors.

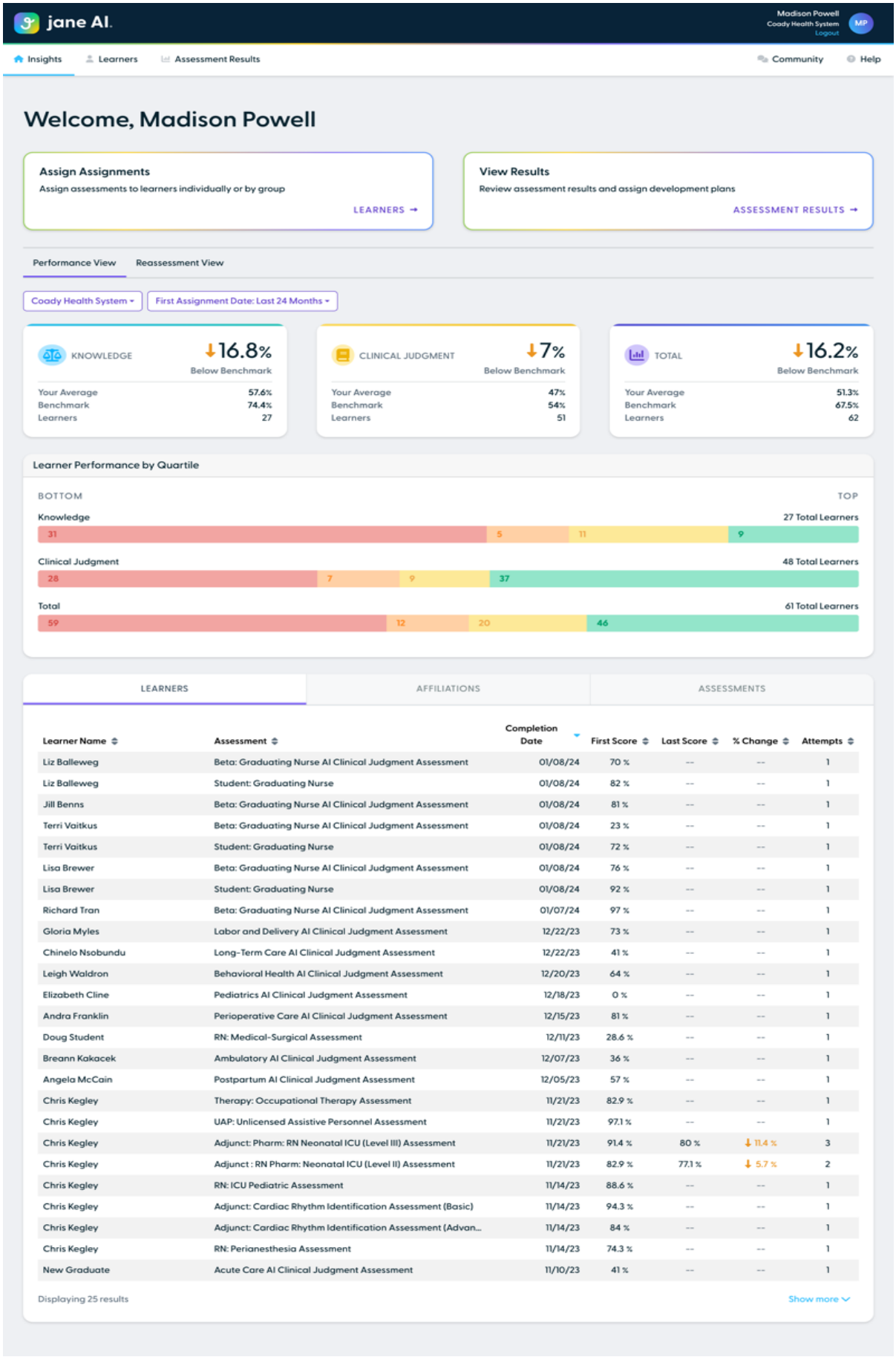
Features:

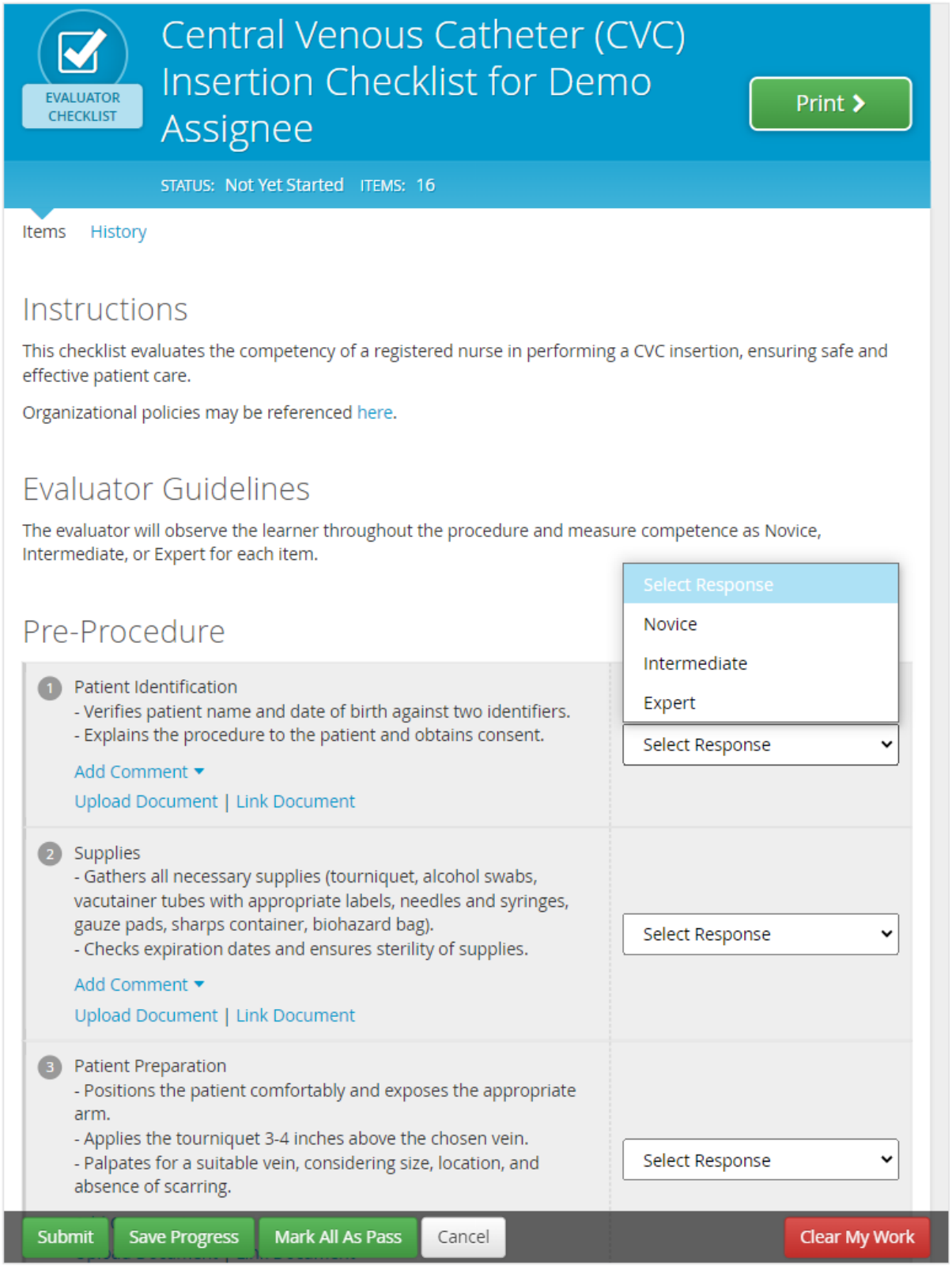
- Assess knowledge and clinical judgment
- Evaluate performance-based competency
- Quickly identify individual gaps
- Assign personalized development plans
- Report on objective competency measures
- Leverage 2,000+ CE courses
- Offer 40+ cert prep programs with mobile app
- Author and validate skills
- Streamline onboarding tasks
- Evaluate skills experience
- Survey with Joint Commission checklists
- Develop preceptors effectively

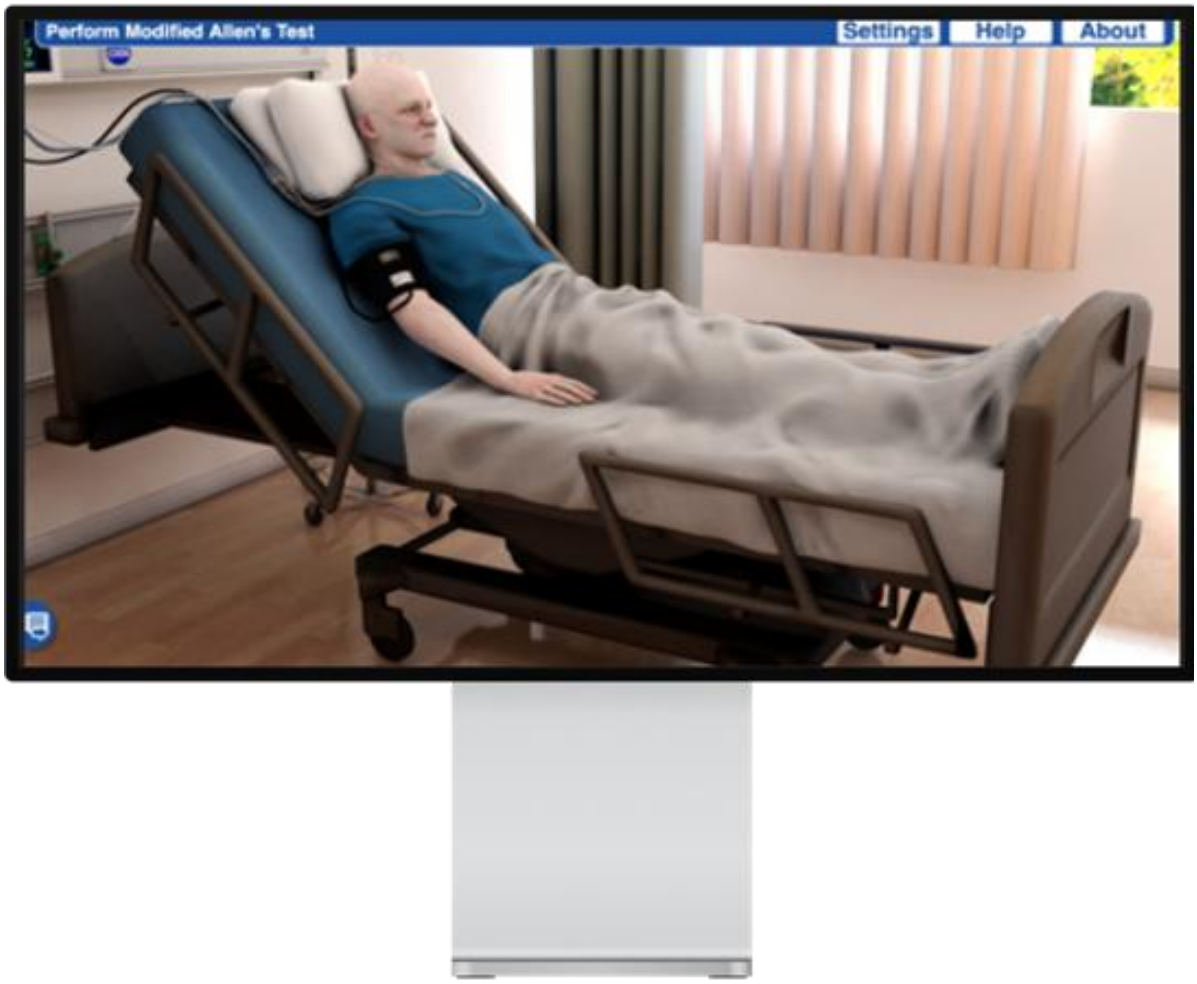
Impact:

- Personalize competency development, system-wide
- Report on objective competency measures and pinpoint potential risk areas
- Streamline onboarding and build a culture of continuous learning & improvement
- Identify and develop next-level preceptors

Image


jane AI.
Madison Powell
Coady Health System
Logout
MP
Insights
Learners
Assessment Results
Community
Help
Welcome, Madison Powell
Assign Assignments
Assign assessments to learners individually or by group
LEARNERS →
View Results
Review assessment results and assign development plans
ASSESSMENT RESULTS →
Performance View
Reassessment View
Coady Health System
First Assignment Date: Last 24 Months
KNOWLEDGE
↓16.8%
Below Benchmark
Your Average 57.6%
Benchmark 74.4%
Learners 27
CLINICAL JUDGMENT
↓7%
Below Benchmark
Your Average 47%
Benchmark 54%
Learners 51
TOTAL
↓16.2%
Below Benchmark
Your Average 51.3%
Benchmark 67.5%
Learners 62
Learner Performance by Quartile
BOTTOM
TOP
Knowledge
27 Total Learners
31
5
11
9
Clinical Judgment
48 Total Learners
28
7
9
37
Total
61 Total Learners
59
12
20
46
LEARNERS
AFFILIATIONS
ASSESSMENTS
Learner Name
Assessment
Completion Date
First Score
Last Score
% Change
Attempts
Liz Balleweg Beta: Graduating Nurse AI Clinical Judgment Assessment 01/08/24 70 % -- -- 1
Liz Balleweg Student: Graduating Nurse 01/08/24 82 % -- -- 1
Jill Benns Beta: Graduating Nurse AI Clinical Judgment Assessment 01/08/24 81 % -- -- 1
Terri Vaitkus Beta: Graduating Nurse AI Clinical Judgment Assessment 01/08/24 23 % -- -- 1
Terri Vaitkus Student: Graduating Nurse 01/08/24 72 % -- -- 1
Lisa Brewer Beta: Graduating Nurse AI Clinical Judgment Assessment 01/08/24 76 % -- -- 1
Lisa Brewer Student: Graduating Nurse 01/08/24 92 % -- -- 1
Richard Tran Beta: Graduating Nurse AI Clinical Judgment Assessment 01/07/24 97 % -- -- 1
Gloria Myles Labor and Delivery AI Clinical Judgment Assessment 12/22/23 73 % -- -- 1
Chinelo Nsobundu Long-Term Care AI Clinical Judgment Assessment 12/22/23 41 % -- -- 1
Leigh Waldron Behavioral Health AI Clinical Judgment Assessment 12/20/23 64 % -- -- 1
Elizabeth Cline Pediatrics AI Clinical Judgment Assessment 12/18/23 0 % -- -- 1
Andra Franklin Perioperative Care AI Clinical Judgment Assessment 12/15/23 81 % -- -- 1
Doug Student RN: Medical-Surgical Assessment 12/11/23 28.6 % -- -- 1
Breann Kakacek Ambulatory AI Clinical Judgment Assessment 12/07/23 36 % -- -- 1
Angela McCain Postpartum AI Clinical Judgment Assessment 12/05/23 57 % -- -- 1
Chris Kegley Therapy: Occupational Therapy Assessment 11/21/23 82.9 % -- -- 1
Chris Kegley UAP: Unlicensed Assistive Personnel Assessment 11/21/23 97.1 % -- -- 1
Chris Kegley Adjunct: Pharm: RN Neonatal ICU (Level III) Assessment 11/21/23 91.4 % 80 % ↓11.4 % 3
Chris Kegley Adjunct : RN Pharm: Neonatal ICU (Level II) Assessment 11/21/23 82.9 % 77.1 % ↓5.7 % 2
Chris Kegley RN: ICU Pediatric Assessment 11/14/23 88.6 % -- -- 1
Chris Kegley Adjunct: Cardiac Rhythm Identification Assessment (Basic) 11/14/23 94.3 % -- -- 1
Chris Kegley Adjunct: Cardiac Rhythm Identification Assessment (Advan... 11/14/23 84 % -- -- 1
Chris Kegley RN: Perianesthesia Assessment 11/14/23 74.3 % -- -- 1
New Graduate Acute Care AI Clinical Judgment Assessment 11/10/23 41 % -- -- 1
Displaying 25 results
Show more


EVALUATOR CHECKLIST
Central Venous Catheter (CVC) Insertion Checklist for Demo Assignee
Print
STATUS: Not Yet Started ITEMS: 16
Items History
Instructions
This checklist evaluates the competency of a registered nurse in performing a CVC insertion, ensuring safe and effective patient care.
Organizational policies may be referenced here.
Evaluator Guidelines
The evaluator will observe the learner throughout the procedure and measure competence as Novice, Intermediate, or Expert for each item.
Select Response
Novice
Intermediate
Expert
Pre-Procedure
1 Patient Identification
- Verifies patient name and date of birth against two identifiers.
- Explains the procedure to the patient and obtains consent.
Add Comment
Upload Document | Link Document
Select Response
2 Supplies
- Gathers all necessary supplies (tourniquet, alcohol swabs, vacutainer tubes with appropriate labels, needles and syringes, gauze pads, sharps container, biohazard bag).
- Checks expiration dates and ensures sterility of supplies.
Add Comment
Upload Document | Link Document
Select Response
3 Patient Preparation
- Positions the patient comfortably and exposes the appropriate arm.
- Applies the tourniquet 3-4 inches above the chosen vein.
- Palpates for a suitable vein, considering size, location, and absence of scarring.
Select Response
Submit
Save Progress
Mark All As Pass
Cancel
Clear My Work



jane AI.

TIME REMAINING 10:53

Activity 2

PATIENT SUMMARY

Ruth Green is a 70-year-old woman who fell and fractured her hip 2 months ago. While recuperating from surgery, she had a CVA. Although she still has some residual right-sided weakness and aphasia, she has been doing well at home. She takes Coumadin daily and has maintained a therapeutic INR level. She has come to the ED because of difficulty in breathing.

PATIENT CLINICAL DATA

	1400 (Admission)
T	101.2°F / 38.5°C
P	104
RR	22
BP	116/68
SpO2	92% RA

1 Problem — 2 Observations — 3 Actions — 4 Urgency

Jane will ask you questions about the video you watched. Enter your response and press "Send" for the next question. You have 12 minutes to complete the evaluation.

You will have an opportunity to review and edit your answers before submitting.

What is the patient's **Primary Problem** that is emerging?

Enter your response and press "Send" to move to the next section.

Problem Identification

Enter problem...

Send

MP

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Competency Suite+ Featuring jane AI – Essentials

Product Description:

In today's landscape, the traditional approach of mandating uniform training for all clinicians is no longer practical. Amidst one of the most challenging staffing crises in healthcare, efficiency is paramount, and recognizing the unique competencies mastered by each clinician is not just a strategic move; it's a necessity. The HealthStream Competency Suite+ empowers you to overcome the limitations of a one-size-fits-all training approach by pinpointing the specific competencies mastered by each individual, enabling a future where development aligns precisely with individual needs. Competency Suite accomplishes this by delivering an award-winning, personalized competency development experience offering the ability to identify knowledge and clinical judgment strengths and opportunities, and target development.

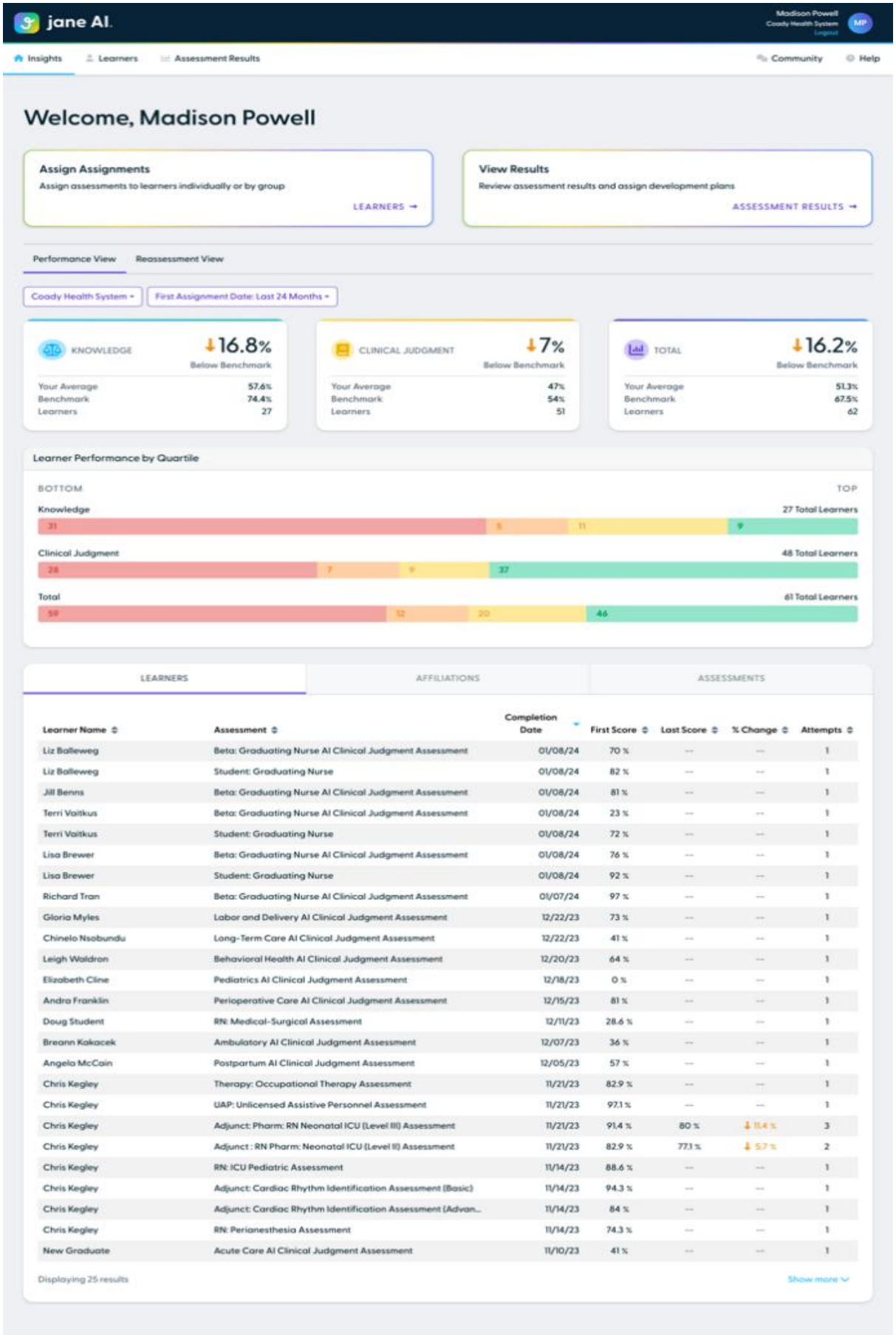
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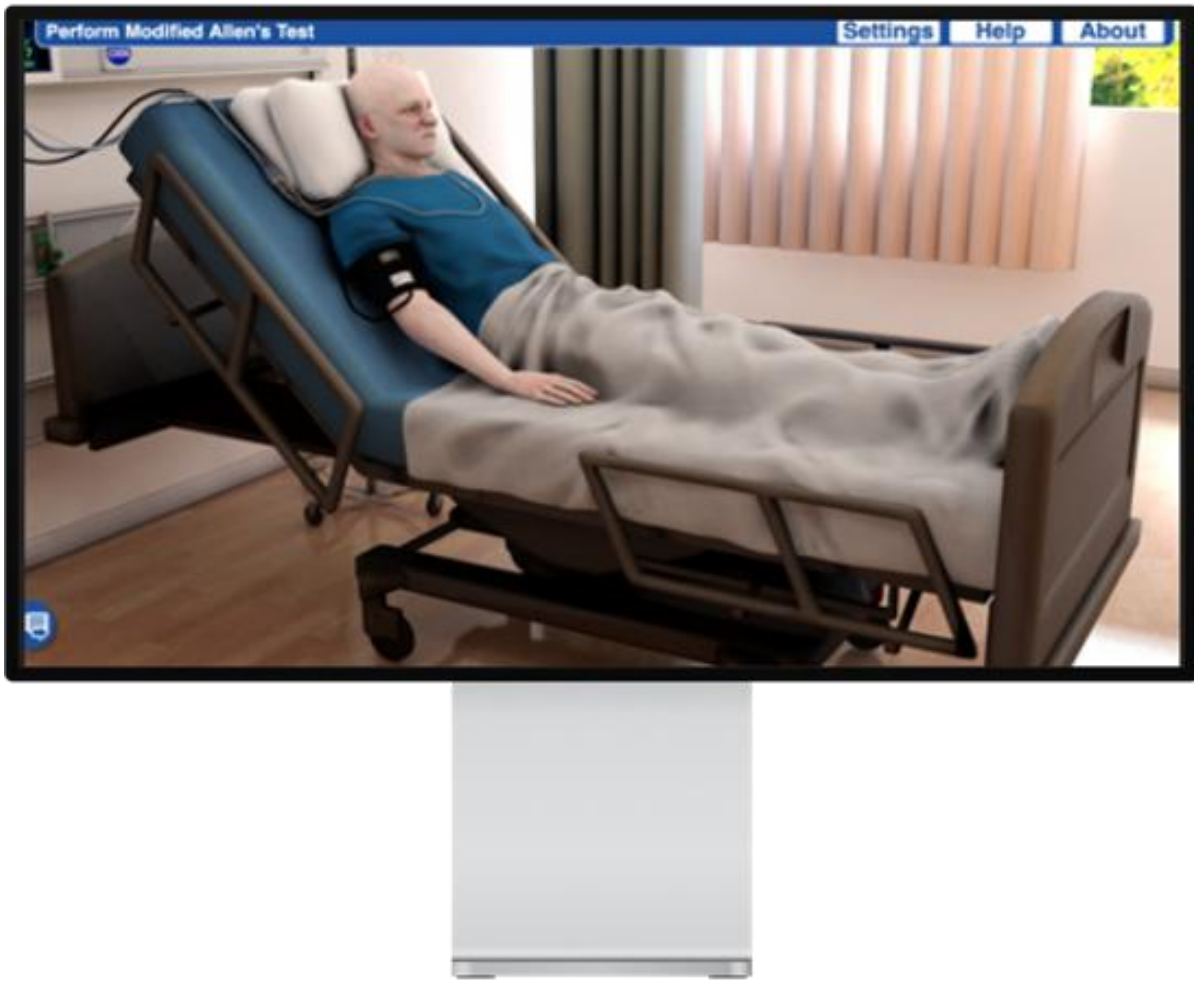
- Assess knowledge and clinical judgment
- Evaluate performance-based competency
- Quickly identify individual gaps
- Assign personalized development plans
- Report on objective competency measures
- Leverage 2,000+ CE courses
- Offer 40+ cert prep programs with mobile app

Impact:

- Personalize competency development, system-wide
- Report on objective competency measures and pinpoint potential risk areas
- Streamline onboarding and build a culture of continuous learning & improvement

Image


jane AI.
Madison Powell
Insights
Learners
Assessment Results
Community
Help
Welcome, Madison Powell
Assign Assignments
Assign assessments to learners individually or by group
LEARNERS
View Results
Review assessment results and assign development plans
ASSESSMENT RESULTS
Performance View
Reassessment View
Coady Health System
First Assignment Date: Last 24 Months
KNOWLEDGE
16.8%
Below Benchmark
Your Average 57.6%
Benchmark 74.4%
Learners 27
CLINICAL JUDGMENT
7%
Below Benchmark
Your Average 47%
Benchmark 54%
Learners 51
TOTAL
16.2%
Below Benchmark
Your Average 51.3%
Benchmark 67.5%
Learners 62
Learner Performance by Quartile
BOTTOM
TOP
Knowledge
27 Total Learners
Clinical Judgment
48 Total Learners
Total
61 Total Learners
LEARNERS
AFFILIATIONS
ASSESSMENTS
Learner Name
Assessment
Completion Date
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Chris Kegley RN: Perianesthesia Assessment 11/14/23 74.3 % 1
New Graduate Acute Care AI Clinical Judgment Assessment 11/10/23 41 % 1
Displaying 25 results
Show more



jane AI

Product Description:

Employees want to be recognized as individuals and employers want a more proactive approach to reducing competency gaps before errors occur. jane AI ensures your nurses' time spent learning is purposeful with 40+ clinical pathways that include knowledge and clinical judgment assessments that lead to personalized development plans. By leveraging artificial intelligence, jane equips leadership to measure clinical judgment, offers clinical development analytics, and personalizes competency development for nurses and other clinical teams. With jane, educators can effortlessly assess, develop, and report on nurse competencies based on individual needs.

Features:

- Knowledge Assessments: Library of 5,000+ specialty & setting-based questions aligned with 8 competency groupings: Acute Conditions, Chronic Conditions, Diagnostics, Leadership, Professionalism and Soft Skills, Patient Assessment, Patient Management, Pharmacology, Safety and Infection Control

- Clinical Judgment Assessments: Clinical scenarios and videos covering signs, symptoms, and clinical data followed by an AI-based chat that evaluates: Problem Identification, Clinical Observations, Problem Management, Prioritization
- 40+ clinical competency pathways covering the following disciplines
- 40+ skills self-evaluations
- Evaluate performance-based competency
- Quickly identify individual gaps
- Assign personalized development plans
- Report on objective competency measures

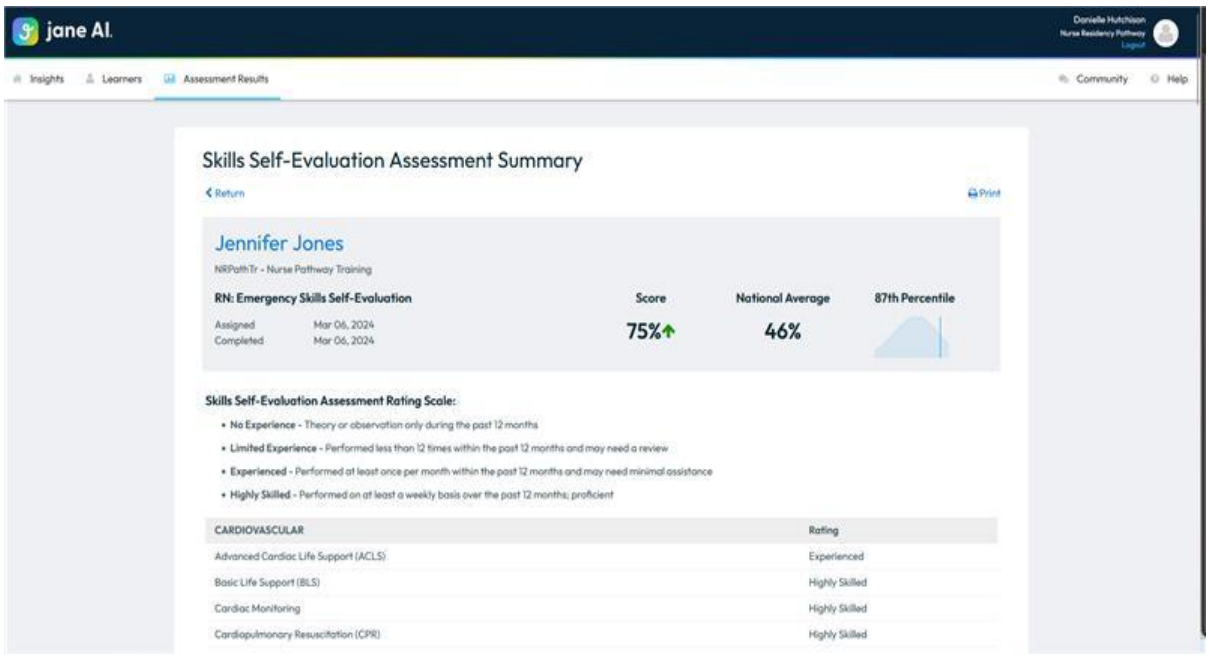
Impact:

- Discover where your nurses excel and where there's opportunity for improvement
- Focus learning based on where the learner has opportunity to improve competence
- Receive insights on performance and potential risk areas
- Unbiased, personalized competency development

Stat or Customer Testimony: "We have found Jane to be a critical and valuable tool for assessing where our nurses are on the spectrum of knowledge and critical thinking, supporting measurably improved performance that is critical to patient safety."

-Jean B. Seaver, AVP Learning & Development at Broward Health

Image



CE Unlimited

Product Description:

As the leader in learning, we know continuing education is more than just mandatory training. In most instances, it's one of the primary paths to remaining current on advancements in care and professional development. With access to 1,800+ multidisciplinary courses, 40+ specialty certification prep programs, and a complimentary mobile app, CE Unlimited enables you to simplify onboarding, cross-train staff efficiently, and improve your retention strategy by offering a path for employees to access continuing education resources. Additionally, CE Unlimited removes the burden of complex licensure standards by automatically tracking and reporting earned CE credits to designated boards of nursing. The key to improved clinical competence, enhanced workforce engagement, and higher clinician retention rates is CE Unlimited.

Features:

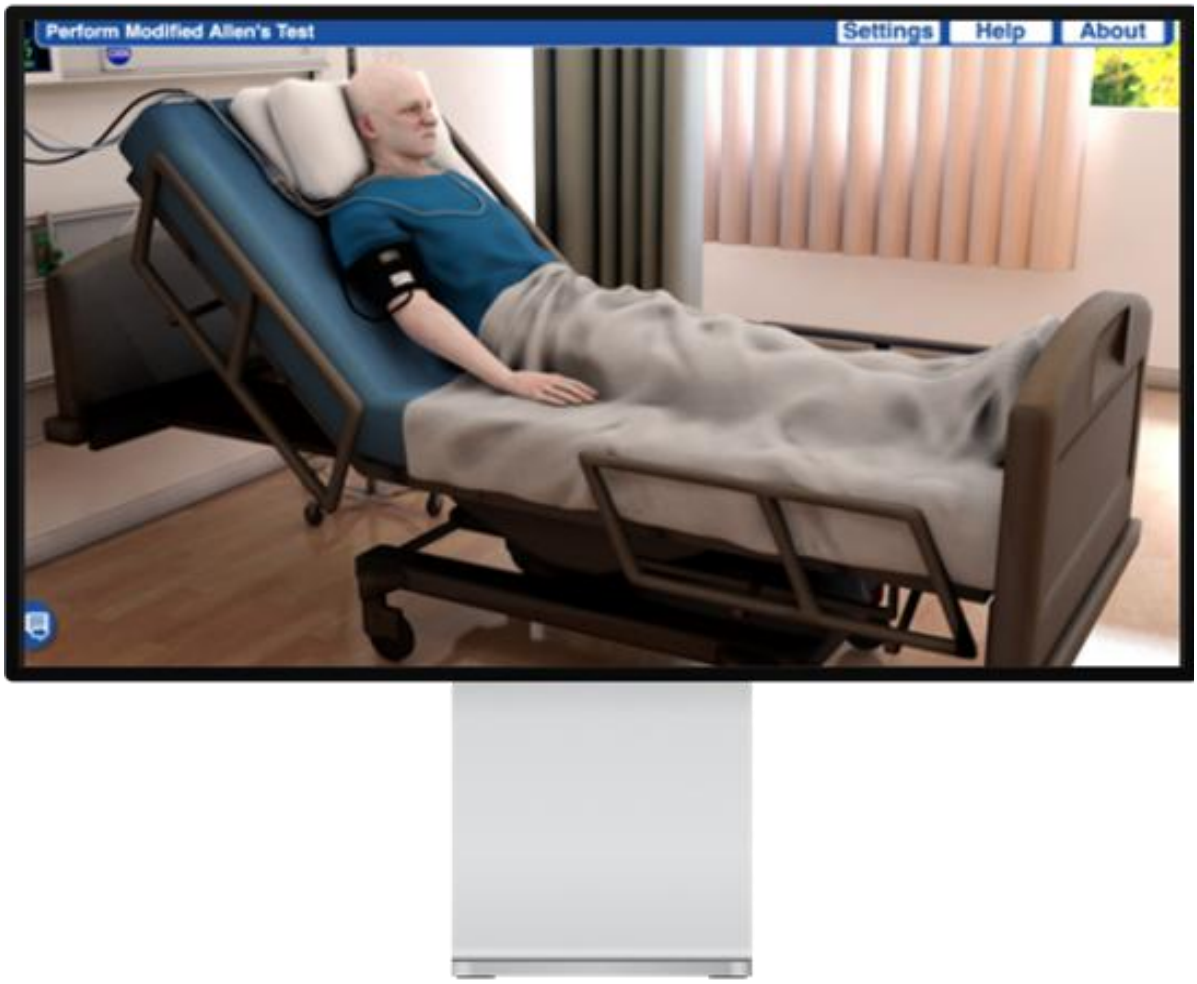
- 1,800+ multi-disciplinary CE titles
- 40+ RN Specialty CertPrep Programs
- Access to CertPrep mobile app
- CE Tracker
- 24/7 availability through desktop and mobile
- Includes content from industry-recognized experts (Advent Health University (FKA echelon), Home Care Pulse, EBSCO Health, and ALEA)

Impact:

- Easily meet licensure renewal requirements
- Foster lifelong learning amongst your staff
- Automatically tracks and reports earned CE credits to designated boards of nursing
- Access unlimited learning, anytime & anywhere

Stat or Customer Testimony: "CE Unlimited is the leading solution to provide education that is evidence-based and conveniently delivered. Creating this type of content in-house and delivering it in a timely fashion was not feasible – CE Unlimited accomplishes this for us and frees us up to focus on other priorities." Arlene Walch | Education Coordinator – Columbia Memorial Hospital

Image



Nurse Residency

Product Description:

Build a foundation of confidence and competence in your graduates, while providing superior support to your residency leaders. Ditch the immense manual workload of a traditional residency program with one fully customizable solution that keeps you from reinventing the wheel. Nurse Residency is a 6, 9, or 12-month program with intensive blended learning, followed by ongoing monthly sessions of content and courseware designed to build on what the resident nurse is experiencing in clinical practice. The customizable curriculum, evidence-based courseware, robust data dashboards, and automated reporting allow leaders to make informed decisions to develop each resident where they need it most. Let your focus and energy be put toward the most integral and significant part of your program, your residents.

Features:

- Onboarding with expert clinical consultation
- Valid and reliable nurse confidence surveys
- Robust data dashboards
- Automated reporting at the cohort and individual level

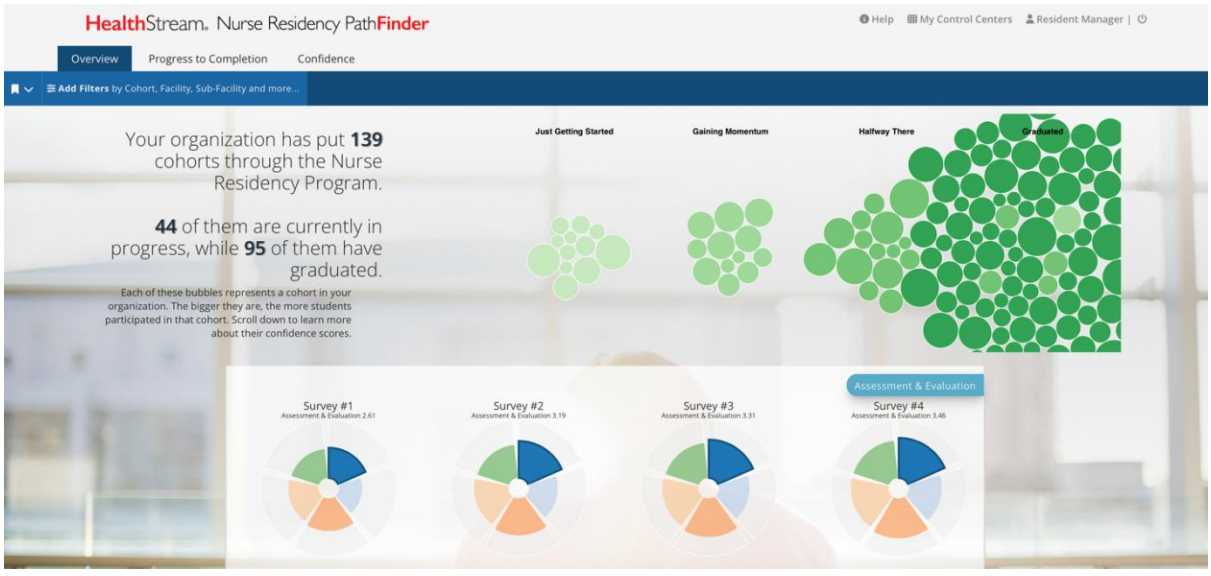
- Exclusive community of practice
- Assess knowledge and clinical judgment
- Assign personalized development plans
- Leverage 2000+ CE courses
- Offer 40+ Cert Prep programs with mobile app
- Access 100+ residency-focused digital checklists
- Ongoing customer success support

Impact:

- Fully customizable solution to help address your organization's unique need
- Standardize your programming with evidence-based and competency-based courseware
- Access to robust data to help you make informed decisions, strategically develop residents, and quickly adapt your program to address gaps
- Build a foundation of confidence and competence in your graduates, while providing superior support to your residency leaders

Stat or Customer Testimony : "[Nurse Residency] has been so beneficial to me, having that analytical data. The ease with which I can [run data], it's reliable. It's valid. You can't argue with that information." Ambra Starr, RN Nursing Education Coordinator Nursing Administration

Image



Preceptor Development

Product Description:

Develop next-level leaders with a preceptor program built with the flexibility to meet your organization's needs and the learner's goals. HealthStream's Preceptor Development emphasizes the importance of communication, collaboration, and critical thinking. The comprehensive courseware is developed by content experts and built on the ideologies of Beth Ulrich's Mastering Precepting to enhance knowledge and leadership skills in all areas of clinical practice. Through its hybrid learning approach, Preceptor Development combines interactive learning modules, scenario-based videos, and skill checklists to provide an engaging and flexible environment for new and seasoned healthcare professionals. With Preceptor Development, you are supporting a culture where every clinician feels supported, competent, and ready to lead.

Features:

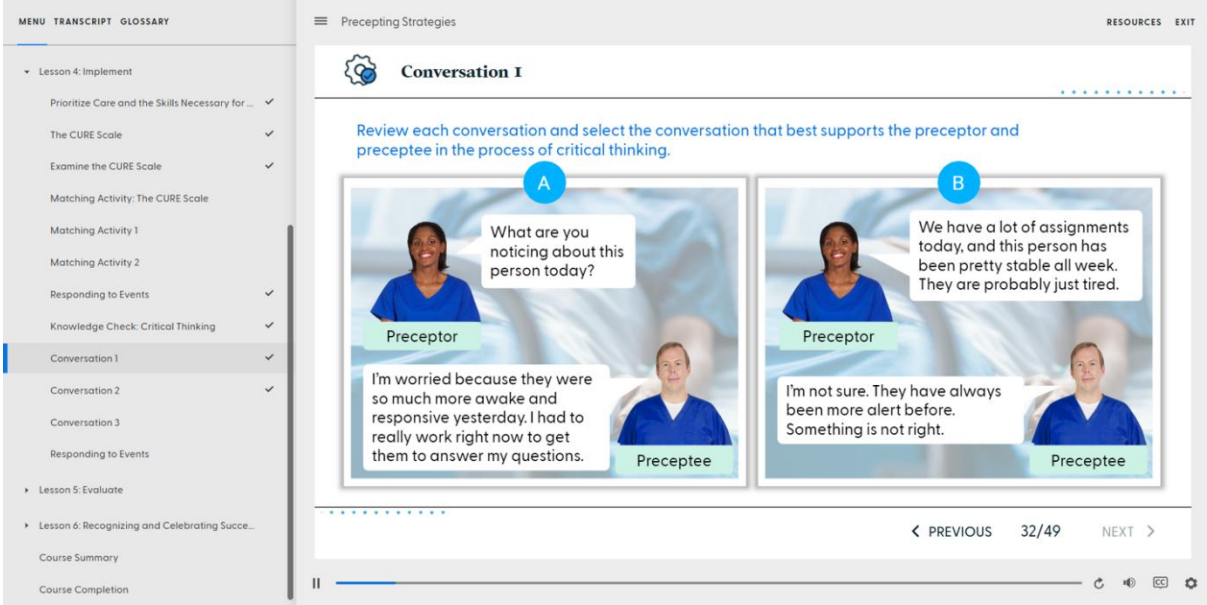
- 5 expertly-created courses co-developed with Sigma
- Various resources included for a blended learning approach
- Program facilitator guide
- Care-based scenarios
- Online skills/competency checklists
- Select C.A.R.E.S Assessment
- Bonus Course: Preceptee Strategics for Success

Impact:

- Designed to address the unique challenges and opportunities faced by preceptors through evidence-based programming
- Provides the flexibility your organization needs to provide an accessible and accommodating learning environment
- Courseware provides realistic examples to apply knowledge and enhance critical thinking skills

Stat or Customer Testimony: "The preceptors greatly value the knowledge provided by this program. Before they were floundering without any clear path or support. Now, they have the tools to communicate challenges to their management team and constructively guide their preceptees." Christy Ballard, MSN, RN, CCRN | Manager/Education & Professional Development – Antelope Valley Medical Center

Image:



Quality OB

Product Description:

This program provides a concise, effective quality OB-focused learning series that ensures maximum knowledge acquisition and retention. It also includes clinical reasoning assessment through the creative use of virtual simulation. The Quality OB program includes six competency based modules related to high-risk patient safety issues, such as Electronic Fetal Monitoring (EFM), Postpartum Hemorrhage, Hypertension in Pregnancy, Shoulder Dystocia, Trial Of Labor After Cesarean (TOLAC), Effective Communication and Event Disclosure. The program also includes access to an OB-specific Control Center™ - a next generation data visualization and benchmark portal that provides rapid identification of risk areas and actionable information for critical education decisions. The ultimate goal of this program is to decrease adverse patient outcomes, through the delivery of expert maternal care.

Features:

- Knowledge pre-assessment to help individualize focus
- Six competency-based modules related to high-risk patient safety issues
- "Right-size" learning modules maintain learner engagement, reinforce key learning, and promote retention
- Virtual microsimulations enhance critical thinking skills
- Interdisciplinary approach; accredited by ANCC and ACCME
- Learning performance dashboard to enable informed decision-making

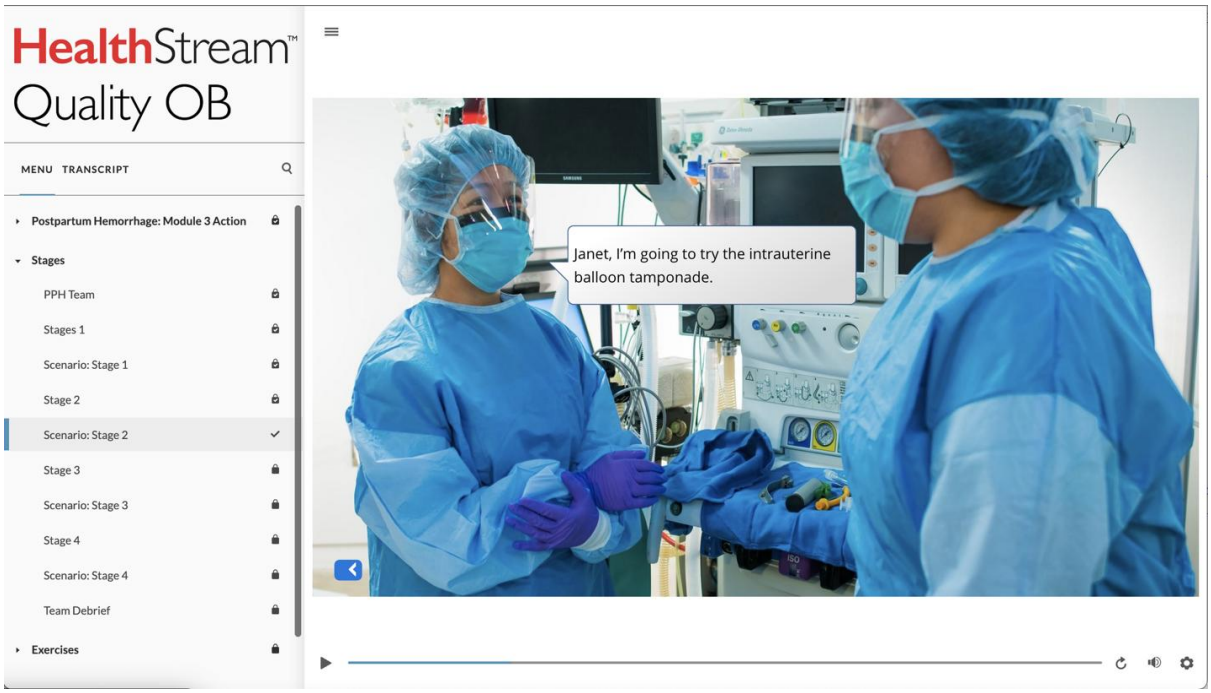
Impact:

- Reduce Risk
  - Provide staff with knowledge and skill to identify early warning signs of maternal and infant distress
- Optimize Competency
  - Provide an integrated learning program that assesses knowledge and critical thinking
- Reduce Cost
  - Decrease non-productive time away from the bedside
- Maximize Team Performance
  - Emphasize the importance of team collaboration through simulation

Stat or Customer Testimony

The United States has the highest maternal mortality rate of any high resource country– and it's the only country outside of Afghanistan and Sudan where the rate is rising."

-AIM, 2016



OB Safety Sims Toolkit

Product Description:

The OB Safety Sims program is a comprehensive turnkey obstetrical emergency simulation solution that provides realistic scenarios to help develop a high-functioning clinical team with the goal of improving patient outcomes. This program includes curated obstetrical simulation training for relevant obstetrical emergency scenarios which can be practiced with minimal equipment on a Labor & Delivery unit where these emergencies occur.

Features:

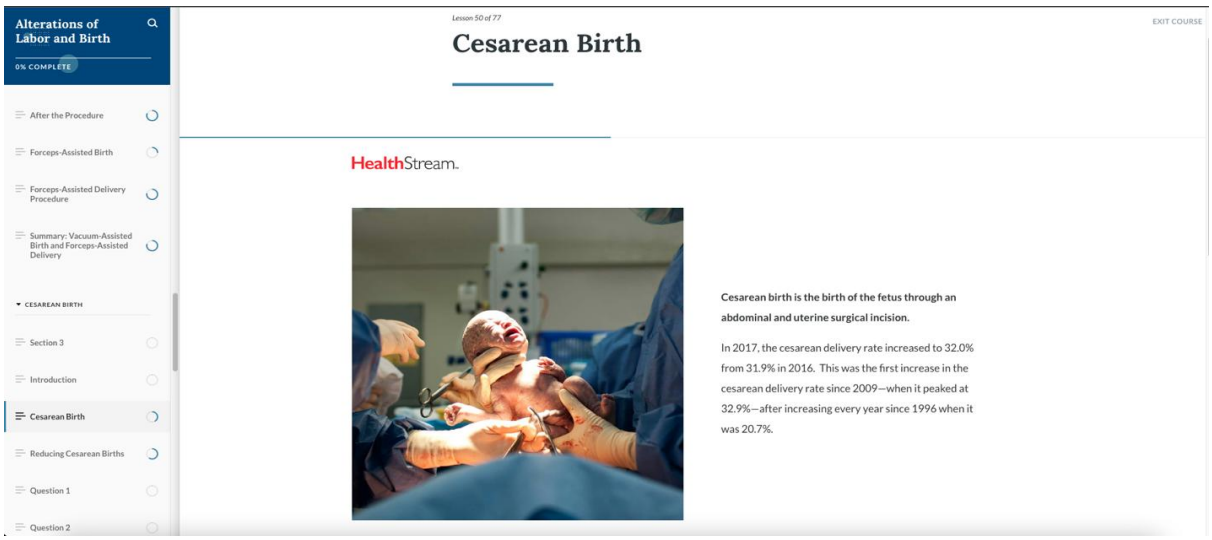
- Concise didactic courses
- Teaches interdisciplinary team skills
- Meaningful, hands-on scenarios that replicate top obstetrical emergencies
- Provides a comprehensive, easy to implement Facilitator Guide
- Includes a first-rate team debriefing tool
- Easy, trackable educational completion credits pertaining to regulatory guidelines
- Post-course evaluations

Impact:

- Ensure obstetrical clinicians perform as a highly functioning team
- Improve maternal health outcomes
- Build confidence to deliver high-quality care
- Alleviate the need for educators to create and update OB simulation teaching materials Reinforce best clinical practices in the most significant obstetrical emergencies
- Reduce liability, risk, and errors

Stat or Customer Testimony

“Having the obstetricians at my hospital undergo this OB Safety Sims training gives me the peace of mind of knowing that they are all prepared to deal with serious obstetrical emergencies when they arise.” - Dr. Henry M. Lerner, OB-GYN



The S.T.A.B.L.E. Program Online

Product Description:

S.T.A.B.L.E. is the most widely distributed and implemented neonatal education program to focus exclusively on the post-resuscitation/ pre-transport stabilization care of sick infants. Based on a mnemonic to optimize learning, retention, and recall of information, S.T.A.B.L.E. stands for the six assessment and care modules in the program: Sugar & Safe Care, Temperature, Airway, Blood Pressure, Lab Work, and Emotional Support. A seventh module, Quality Improvement, stresses the professional responsibility of improving and evaluating care provided to sick infants.

Features

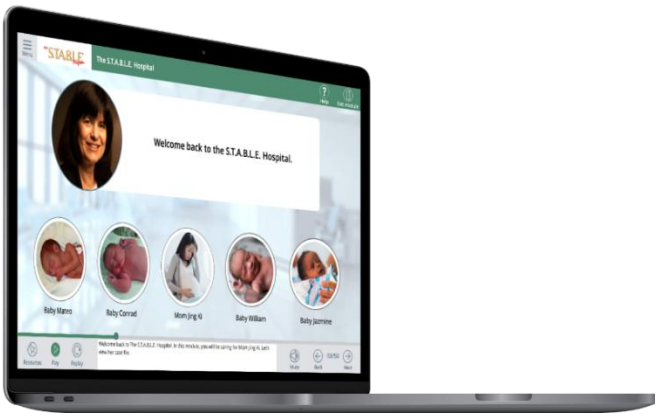
- Includes 7 Modules: Sugar & Safe Care, Temperature, Airway, Blood Pressure, Lab Work, Emotional Support, and Quality Improvement
- Approximately 6 Hours of Evidence-based Content
- Easily Accessible, Online Format with Interactive S.T.A.B.L.E. Hospital and Neonatal Case Library
- Scalable and Affordable Compared with Instructor-led
- Seamless Credential Management within ePortfolio
- Case-based Learning to Reinforce Cognitive Material

Impact

- Ensure all perinatal healthcare staff are prepared to provide prompt, effective, and necessary stabilization care
- Reinforce critical thinking skills as they pertain to at-risk infants
- Improve the quality of care as a confident and interdisciplinary team
- Improve consistency and standardization through a dynamic online experience
- Promote a safe and evidence- based work environment

Stat or Customer Testimony

Every year, it is estimated that 15 million babies are born preterm--over 500,000 in the U.S. alone. Thousands of infants require specialized care each week by clinical staff who need specific neonatal training.



American Red Cross Resuscitation Suite

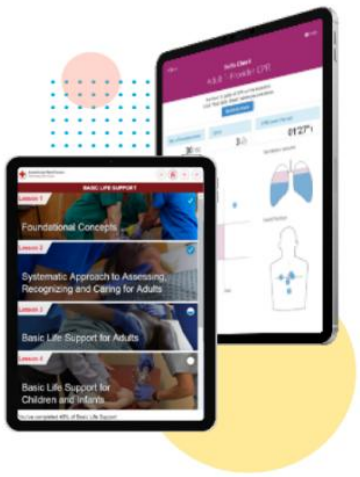
HealthStream and the American Red Cross are committed to driving the next decade of quality improvement in resuscitation through continued innovation and improving accessibility by lowering costs industry-wide. The American Red Cross Resuscitation Suite™ is the most flexible resuscitation solution for BLS, ALS, and PALS certification in healthcare. Founded on ILCOR guidelines, Red Cross' curriculum spans beyond a cardiac focus and meets all U.S. requirements for competency verification, education, credentialing, and privileging. Every element is focused on improving critical thinking and response time, optimizing a team approach, and decreasing the burden on organizational administrators.

IMPACT

- Reduce time to competence with adaptive learning
- Ensure high-quality CPR performance targets are met
- Improve real-world critical thinking & response time
- Ensure mastery through immediate and objective skills feedback
- Optimize team response to ensure a simultaneous, choreographed approach

Features:

- Comprehensive online curriculum that spans beyond a cardiac care focus
- Adaptive learning and personalized content tailored to each learner with realistic scenarios and purposeful debriefing
- hStream certified manikins that provide learners with real-time feedback including compression depth and rate, recoil, hand placement, and ventilation
- Custom interval dial (at no additional cost) allows for leaders to pre-determine preferred skills practice
- Resuscitation Performance Dashboard offers ease of program compliance, access to digital certificates, and department-level insights



***Customer Spotlight**: "I have been able to report a significant cost savings. Cost per employee is significantly lower than our previous vendor. The key really is the flexibility to complete the online module and skills testing when it works best for the clinical operations." - Nathalie K., MS, Radiology Training Manager, Massachusetts General Hospital*

Basic Life Support (BLS)

The American Red Cross BLS certification program emphasizes the importance of high-quality basic life support skills and applies a systematic, continuous approach to assess, recognize, and care for adults, children and infants experiencing a life-threatening emergency. Realistic simulations reinforce the following key concepts: performing rapid assessment for responsive and unresponsive patients, principles of high-quality CPR, BLS differences among adult, children, and infants, high-quality compressions and ventilations, use of AED, recognizing and responding to airway obstructions, and principles of care for patients experiencing opioid overdose.



Advanced Life Support (ALS)

The American Red Cross ALS certification program emphasizes the importance of high-quality basic life support skills, the integration of advanced life support interventions and the importance of effective team communication, critical-thinking and problem-solving skills during resuscitation. Realistic simulations reinforce the following key concepts: proficiency in basic life support care, recognizing and initiating early management of peri-arrest conditions, managing cardiac arrest, identifying and treating ischemic chest pain and acute coronary syndromes, and quickly recognizing the nature of other life-threatening cardiovascular, cerebrovascular and respiratory emergencies.

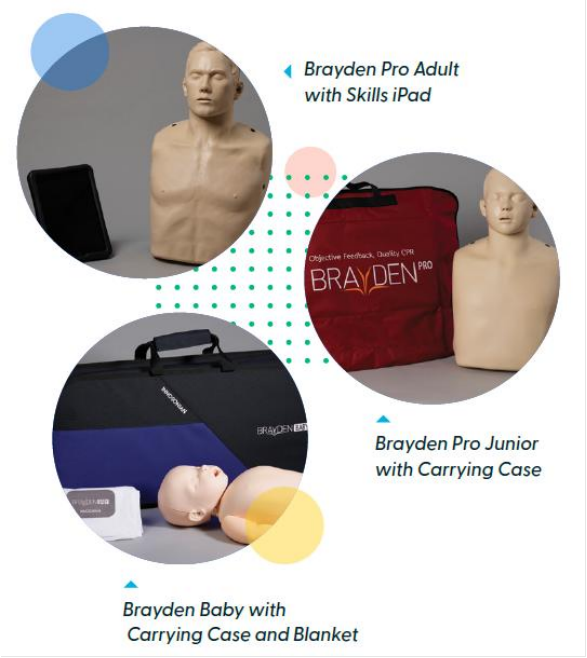
Pediatric Advanced Life Support (PALS)

The American Red Cross PALS certification program provides participants with the knowledge and skills they need to assess, recognize and care for pediatric patients who are experiencing a respiratory emergency, shock or a cardiac emergency. The course emphasizes providing high-quality patient care by integrating psychomotor skills, rhythm interpretation, electrical interventions and pharmacologic knowledge with critical thinking and problem solving to achieve the best possible patient outcomes.

Manikin Sets

HealthStream's cutting-edge, hStream-certified manikins measure compression depth, recoil, hand placement, and rate while delivering immediate, objective performance feedback.

ADULT MANIKIN	INFANT MANIKIN	APPLE IPAD
Main manikin adult unit (1)	Main manikin infant unit (1)	Main iPad unit (1)
Mat bag (1)	Carrying case (1)	USB power adapter (1)
Spare face skin (1)	Face shields (10)	Lightning to USB cable (1)
Spare lung (1)	Spare airway valves (5)	Apple welcome booklet (1)
Face shields (10)	Cloth Diaper (1)	Protective case unit (1)
Batteries "C" (6)	Cloth Blanket (1)	1 Year Manufacturer Warranty
Instructions (1)	Batteries "AA" (4)	
2 Year Manufacturer Warranty	Instructions (1)	
	Quick Guide	
	2 Year Manufacturer Warranty	



Resuscitation Service Program

HealthStream is proud to offer the Resuscitation Service Program. It includes:

- All manikin shipments (expedited shipment within 48 hours of replacement manikin to customer and shipment of malfunctioning manikin back to HealthStream for repair)
- Manikin repairs including parts and labor (not caused by misuse of the equipment)
- All additional fees for inspection, cleaning, and restocking of the manikins

ART Essentials

The ART program, offered exclusively by HealthStream, equips your staff with the knowledge necessary to anticipate deterioration based on risk factors, recognize the early indicators of deterioration, and target treatment both diagnostically and therapeutically to stabilize patients. ART Essentials leverages trend recognition strategies to introduce learners to the core concepts of ART.

IMPACT

- Early Recognition. Timely Intervention.
- Enhance Clinical Judgment
- Elevate Quality of Care
- Improve Arrest & Mortality Rates

Features

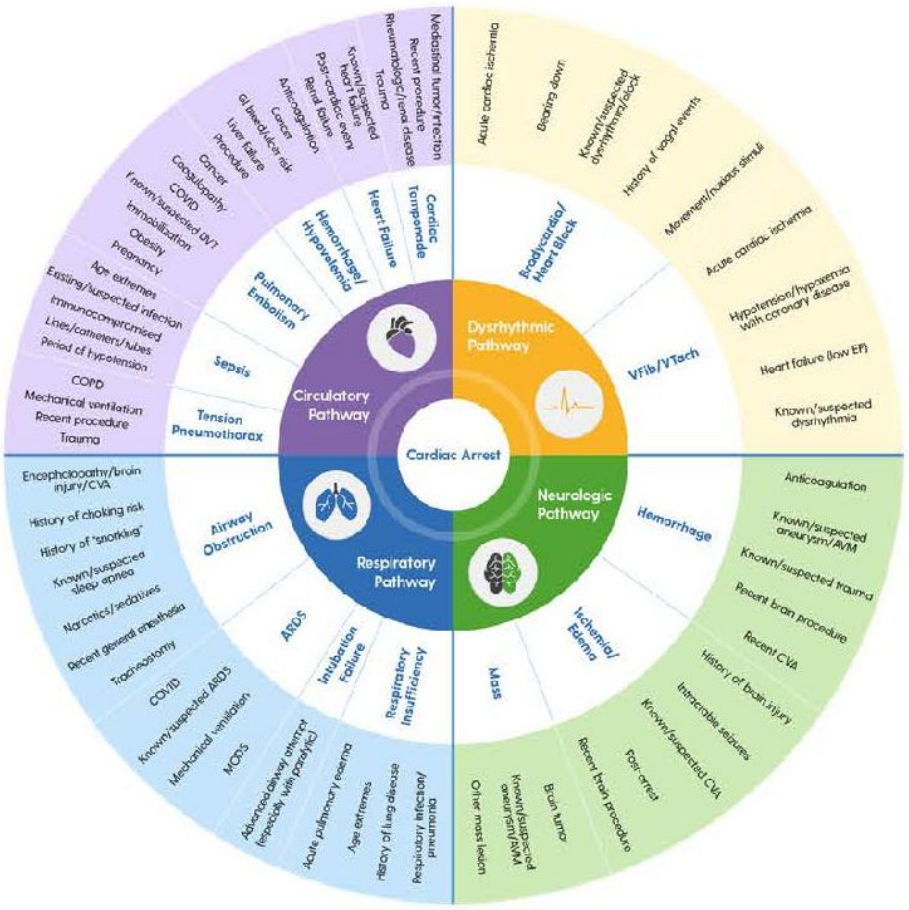
- Introduces learners to the principle concepts of the ART program.
- Uses trend recognition strategies to prepare learners to:
  - Anticipate the most likely causes of deterioration
  - Recognize when deterioration begins to occur
  - Take action to prevent or reverse deterioration.
- Program outline:
  - Become an ARTist
  - Physiology of Deterioration
  - ART in Action



Promote mastery in trend recognition at all experience levels

Founded on clinical data and research, the ART Program addresses the entire system of care and has been proven to help reduce arrest and mortality rates by exploring the four primary risk pathways in patient deterioration:

Circulatory
Dysrthythmic
Respiratory
Neurologic



ALS OB

Product Description:

ALS OB was designed to meet the needs of the OB team and support members. Our innovative program combines knowledge and critical skills practice with an emphasis on preparation, recognition, and OB modifications to intervene for known and unexpected risk factors for cardiac events in obstetrical patients. Maternal codes are infrequent yet increasing, so it is important for care teams to be well prepared.

Features:

- Interactive activities to engage learners in critical thinking and knowledge transfer
- Focuses on unique aspects of OB patients
- Review of cardiac rhythms common in obstetric sudden cardiac arrest
- Online, self-paced course
- Provides standardization and consistent education to staff
- Resource library including videos and pdf's that are downloadable
- Skills session resources: Facilitator guide including 10 mega code scenarios focused on the OB patient
- Second Victim Syndrome education

Impact:

- Provide safer care that leads to better outcomes for Obstetric patients
- Optimize team response to ensure a simultaneous, choreographed approach
- A 17 year history of promoting maternal safety with ALS OB
- Improve real-world critical thinking & response time

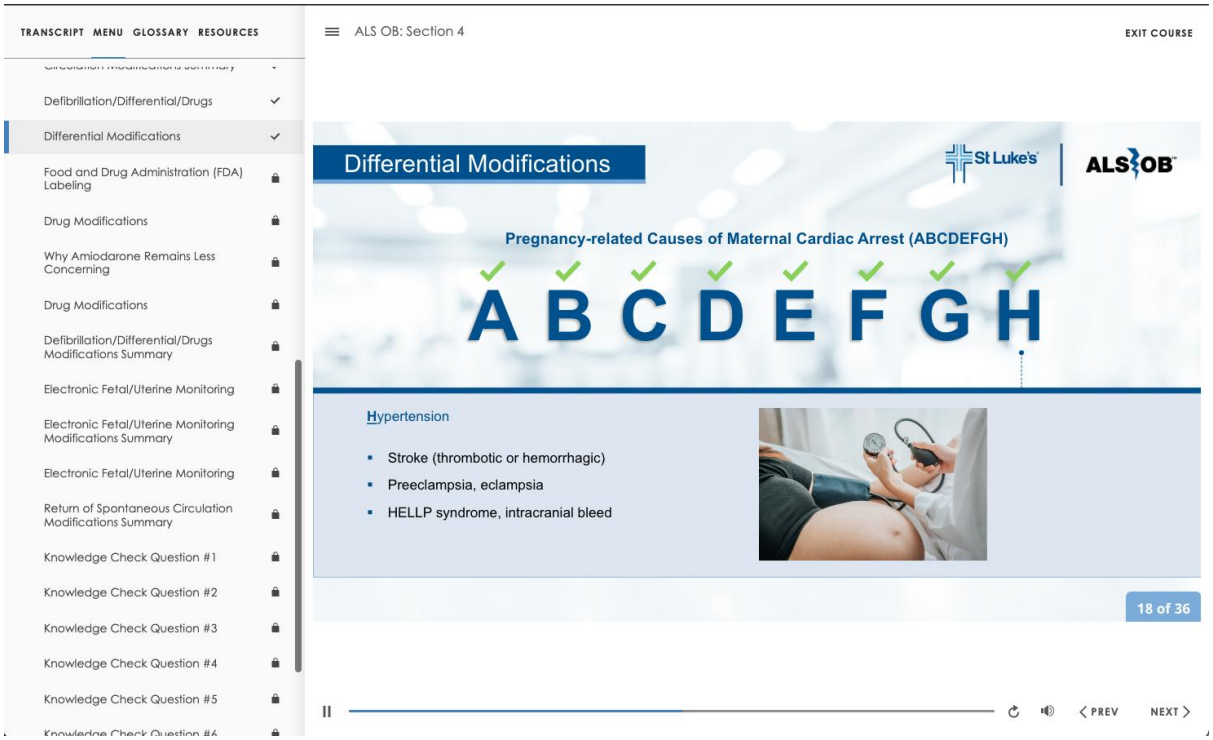
Stat or Customer Testimony

2005: 1 case in 30,000 for a maternal code

2010: 1 case in 20,000 for a maternal code

Current: 1 case in 12,000 for a maternal code

This steady increase in incidence requires more training. Preparation for this event deserves a great deal of attention to detail, learning, practice, and integration to allow healthcare workers to provide the best care for moms and babies.



myClinicalExchange

Go from Chaos to Calm. Manual healthcare onboarding processes are inefficient, unreliable, and can contribute to gaps in compliance. My Clinical Exchange helps you take charge of your experience while gaining real-time visibly into the entire clinical rotation journey, saving time, and reducing overall costs. Leveraged within more than 6,000 healthcare facilities across the U.S., myClinicalExchange helps organizations being asked to do more with less, while saving them tens of thousands of dollars a year.

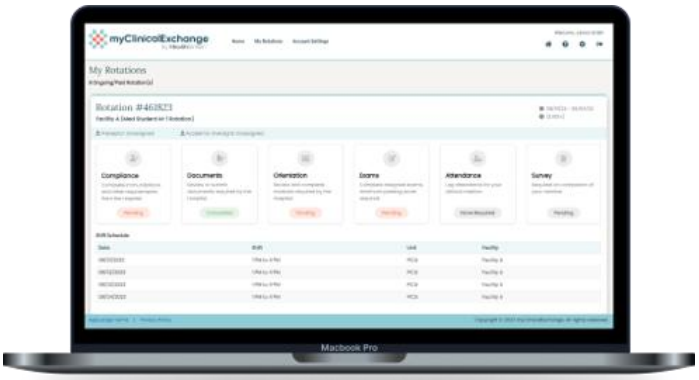
IMPACT

- Reduce onboarding time
- Get organized with
- automated reporting
- Improve care outcomes
- Streamline rotation requests

Features

- **Centralized Online Platform**
  - Simplified rotation requests compliance, management, clinical progress tracking, and much more
  - Instant visibility across the entire student onboarding journey

- **Robust Tech and Security**
  - Cloud-based software, boosts reliability
  - Isolated access is granted based on affiliation agreements
  - Ongoing implementation of new Features, functions and reports



- **Comprehensive Reporting**
  - Manage records at a student level for all past, present, and future rotations
  - Student information seamlessly transitions from rom request to rotation for accurate compliance tracking and efficient onboarding
- **Ongoing Support and Training**
  - Hands on application onboarding and set up ensures successful launch
  - Free access to online support community and resources

THE PROOF

60-75%
average reduction in onboarding time

75%
decrease in manual report inquiries

3 hours
average savings per student in Rotation Management

Medical Product Training

HealthStream understands the challenges of educating healthcare professionals and sales organizations on the ever-changing technologies, treatments, and industry standards necessary to effectively perform their jobs.

Deliver custom or industry designed product training directly to patient and resident care environments to reinforce proper use, increase competency, and reduce medical errors with HealthStream's Medical Product Training.

With HealthStream's Medical Technology (MedTech) Suite of Solutions, conflicting training initiatives and audiences can be streamlined to a single Learning Management System (LMS) dedicated to the MedTech industry. MedTech's modular suite allows PMDs to select solutions that best meet their training initiatives.

IMPACT

- Spend more time selling and convert more opportunities with this added-value, mission-critical training tool for your pharmaceuticals, supplies, or medical devices
- Deliver training directly to the end users without the costs of onsite training
- Generate objective reports on completions and implement tracking to monitor progress
- Confirm that users are properly trained and that buyers are fully satisfied

Sigma Nursing Leadership

Sigma is an international community of nurses, dedicated to the advancement of knowledge, teaching, learning, and service through the cultivation of communities of practice, education, and research. .

Sigma: Frontline Leader Certificate Program

Research shows that only 20% of charge nurses are provided formal training in their role. Developing and mentoring charge nurses for future management and executive roles should be viewed as an important opportunity for succession planning. A proactive approach to nurse leader training is a logical first step in facilitating the structural empowerment of charge nurses. It also helps to create a more desirable organizational culture characterized by positive financial impacts. The Frontline Leader Certificate Program enhances the ability of new nurse leaders to manage patient flow, handle conflict, address concerns of patients, families, staff or interdepartmental colleagues, and strengthen staff performance.

IMPACT

- Understand charge nurse/frontline leader role, expectations and responsibilities
- Learn to apply conflict management, communication, coaching, and feedback skills
- Practice effective delegation, prioritization, and clinical operation knowledge in the work environment
- Incorporate effective team management principles to enhance structural empowerment

Features

- 13 lessons with 6.1 CNE Hours
- Course begins with a learner development plan, allowing users to form goals that guide learning
- Learners will encounter interactive Features such as downloadable workbooks, pop-up boxes and clickable buttons, to increase engagement
- Audio content that reinforces lea
- Ungraded knowledge check questions that highlight main points and ensure comprehension



- A final test requiring an 80% or higher passing score to receive continuing education credit

Sigma: Nurse Manager Certificate Program

Nurse managers are faced with a healthcare environment that is fast paced and ever-changing, so strengthening clinical and managerial qualities of nurse managers is more important than ever, as well as necessary to ensure that quality patient care is being provided. Sigma's Nurse Manager Certificate Program is an online program designed by nurses, with both academic and clinical expertise in leadership and management. With courses ranging from project management and staff development to ethics and recognizing legal issues, this program encompasses the tools necessary for today's nurse managers to thrive.

IMPACT

- **Improve Management Skills**
  - Implement a standardized training program
  - Set managers up for success through the use of evidence-based content
- **Enhance Nurse Leadership**
  - Improve delegation skills
  - Manage administrative tasks efficiently
  - Recognize accomplishments to foster employee trust and positive morale
- **Enable Manager Development**
  - Empower self-evaluation of ongoing performance
  - Create a continuous learning path

Features

- 16 courses with 85 CNE hours.
- Immediate, on-the-job learning
- Modular, easy-to-navigate design
- Online facilitator's guide
- Knowledge check questions: These questions are throughout the course material and call attention to main points to ensure comprehension.
- Learning activities: Specific short answer questions and additional activities are built into each course to further understanding. The learning activities are also linked to PDF versions which can be printed or saved and performed as an assignment or group activity.
- Final course test: Learners must score at least an 80% on the final course test to pass and receive the continuing professional development credit (CPD).
- Certificate of completion: Learners are prompted to complete the post-assessment after finalizing all 16 courses which generates a Certificate of Completion for the Nurse Manger Certificate Program.
- Each course is mapped to QSEN competencies, AONL Nurse Manager Competencies as well as Pathway and Magnet standards to demonstrate the direct link between this program and the professional standards of nursing. These competencies and standards served as a framework for course content development.



Sigma: Healthcare Leadership Program

In order to ensure quality patient care in today's health care environment of increasing patient acuity and staff turnover, nurse leaders are asked to stay apprised of the latest in clinical practice and supervise more staff more effectively. Nurse leaders are expected to exhibit a broad range of leadership skills necessary to keep job satisfaction and productivity levels high and turnover rates low. The curriculum for this program is based on the testing blueprints of four nursing leadership/management credentialing certifications currently available. The program contains both a pre-and post-assessment.

IMPACT

- Helps nurse leaders stay apprised of the latest in clinical practice and supervise more staff more effectively
- Based on the testing blueprints of four nursing leadership / management credentialing certifications

Features

- 7 courses with 52.2 CNE Hours
  - Sigma: Business of Healthcare
  - Sigma: Financial Management
  - Sigma: Human Resource Management
  - Sigma: Knowledge, Innovations, and Performance Improvement
  - Sigma: Leadership and Management
  - Sigma: Operational Structures and Processes
  - Sigma: Professional Practice
- Assessments
  - Sigma: Healthcare Leadership Program Pre-Assessment
  - Sigma: Healthcare Leadership Program Post-Assessment



Medical Assistant Orientation Program

Product Description:

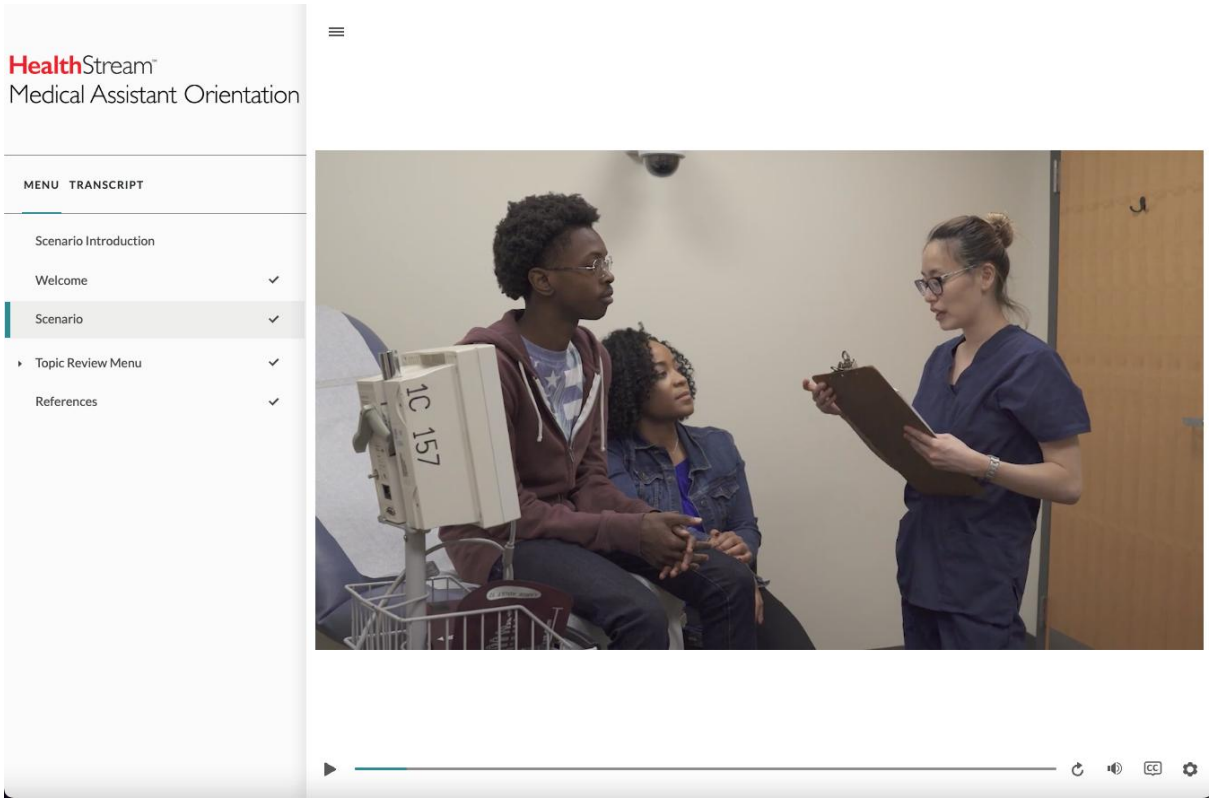
The Medical Assistant Orientation (MAO) places learners into realistic patient scenarios and serves to guide and assess their knowledge at moments when specific tasks and decisions are required. Both soft skills and technical skills are employed during any patient encounter, and the knowledge and skills gained during medical assistant training are reinforced during simulated practice. The modules include content involved with patient intake, patient vitals, medication administration, clinical lab testing and emergency management.

Features:

- Use medical math calculations correctly for dosing and unit conversion (per MAO state Scope of Practice)
- Perform strep tests, urine dip and visual acuity tests accurately
- Perform electrocardiogram test
- Medical assistants can apply continuing education for recertification
- Course modules include case scenarios and knowledge checks throughout
- Over 29 new and updated competency skills and checklists to automate and improve educational initiatives
- Assign checklists using standard HealthStream Core functionality
- Streamline onboarding with pre-screened, qualified evaluators selected and associated to each checklist

Impact:

- Recognize when tasks are outside standard medical assistant scope of practice
- Perform key infection control actions and understand their importance as a preventive measure
- Effectively perform patient intake processes and appropriately record results
- Accurately collect and record patient vitals and recognize results out of normal range
- Define the rights of medication administration and administer medications accordingly (per MAO state Scope of Practice)
- Respond appropriately to an emergency event



Stat or Customer Testimony:

"Employment of medical assistants is projected to grow 29 percents, much faster than the average for all occupations."

-United States Department of Labor (2018, April 16).

Retrieved from http://www.bls.gov/ooh

Practical Reviews

Practical Reviews offers unlimited access to nearly 10,000 article summaries, compiled across 500 leading medical journals, and includes audio perspectives on how to apply medical advancements to everyday practice–all in an easy to use, mobile-friendly interface. Exclusive integration with HealthStream automatically records all CME activity within our platform, providing convenience and saving time for caregivers and the medical staff office when tracking and reporting CME.

Specialties		
Anesthesiology	Cancer Management	Cardiology
Critical Care Medicine	Dermatology	Emergency Medicine *
Family Medicine *	Gastroenterology	General Surgery
Hospital Medicine *	Internal Medicine *	Neurology
Neurosurgery	Ophthalmology	Otolaryngology
Pathology	Pediatrics *	Psychiatry *
Radiology	Urology *	Pediatric Dentistry
Orthodontics	Oral Maxillofacial Surgery	

*Eligible for ANCC credit

Continuing Education Credit

Each journal article is valued at 0.25 credits. Credit is active for 3 years and includes:

- AMA PRA Category 1 credit
- ANCC contact hours
- ADA continuing education credit
- This activity is also eligible for 4 credit hours in Category 2-B of the Continuing Medical Education Program of the American Osteopathic Association, provided it is completed in its entirety.
- American Academy of Family Physicians (AAFP) Prescribed credits
- American College of Emergency Physicians for a maximum of 4.0 hours of ACEP Category I credit/issue

Apex Innovations: NIH Stroke Scale Training and Certification

The National Institutes of Health Stroke Scale (NIHSS) is a systematic assessment tool that provides a quantitative measure of stroke-related neurologic deficit. The NIHSS was originally designed as a research tool to measure baseline data on patients in acute stroke clinical trials. Now, the scale is also widely used as a clinical assessment tool to evaluate acuity of stroke patients, determine appropriate treatment, and predict patient outcome.

The NIHSS can be used as a clinical stroke assessment tool to evaluate and document neurological status in acute stroke patients. The stroke scale is valid for predicting lesion size and can serve as a measure of stroke severity. The NIHSS has been shown to be a predictor of both short and long term outcome of stroke patients. Additionally, the stroke scale serves as a data collection tool for planning

patient care and provides a common language for information exchanges among healthcare providers.

The scale is designed to be a simple, valid, and reliable tool that can be administered at the bedside consistently by physicians, nurses or therapists.

AACN

The American Association of Critical-Care Nurses (AACN), a 501(c)(3) nonprofit association, is the world's largest specialty nursing organization and an exceptional community of acute and critical care nurses offering unwavering professional and personal support in pursuit of the best possible patient care.

Essentials of Critical Care Orientation (ECCO)

ECCO offers a structured orientation into critical care that is written to national standards. Offered with customized tracks for the Intensive Care Unit (ICU) and Progressive Care Unit (PCU), ECCO offers a safe environment for learners to explore and make mistakes while receiving corrective instruction and rationale. This program is designed as a comprehensive didactic learning experience for any nurse working with acutely or critically ill patients.

Fundamental Skills for Nurse Managers (FSNM)

FSNM was developed by nurse managers for nurses new to their leadership role, considering advancement or wishing to align their managerial skills with today's leadership demands. Designed with time efficiency in mind, FSNM Features up-to-date, interactive, and self-paced education that seamlessly blends into a learner's busy schedule.

Essentials of ECG Dysrhythmia Monitoring

The Essentials of ECG and Dysrhythmia Monitoring course is designed to build skills and confidence in identifying cardiac rhythms, helping nurses respond promptly and appropriately for optimal patient outcomes. Using case studies, real rhythm strips and digital tools, nurses can interact with learning modules focusing on pacemaker rhythms and malfunctions; along with a systematic approach to identifying ischemia and infarction on the 12-lead ECG.

Adult CCRN/CCRN-E/CCRN-K Certification Review

The Preceptor Challenge course helps develop more successful preceptors using evidence-based research, current protocols, and interactions with virtual preceptees, allowing them to learn in a safe environment.

The Preceptor Challenge

The Adult CCRN/CCRN-E/CCRN-K Certification Review course helps to take the fear out of preparing for acute/critical care nursing certification. This course was designed to validate knowledge, identify areas for further study and build test-taking confidence.

AWHONN

Partner Description:

The Association of Women's Health, Obstetric and Neonatal Nurses (AWHONN) is a nonprofit membership organization whose mission is to improve and promote the health of women and newborns and to strengthen the nursing profession through the delivery of superior advocacy,

research, education and other professional and clinical resources to nurses and other health care professionals.

Course Description:

Neonatal Orientation and Education Program (NOEP)

This comprehensive, educational program is highly effective in providing evidence-based, clinical education to neonatal nurses. NOEP mitigates neonatal risk, increases staff efficiency, and promotes optimal neonatal outcomes while saving your healthcare system time and money. With NOEP, your facility can provide consistent, expert care for high-risk and vulnerable newborns. 54.5 Nursing Contact Hours through May 31, 2023

Perinatal Orientation and Education Program (POEP)

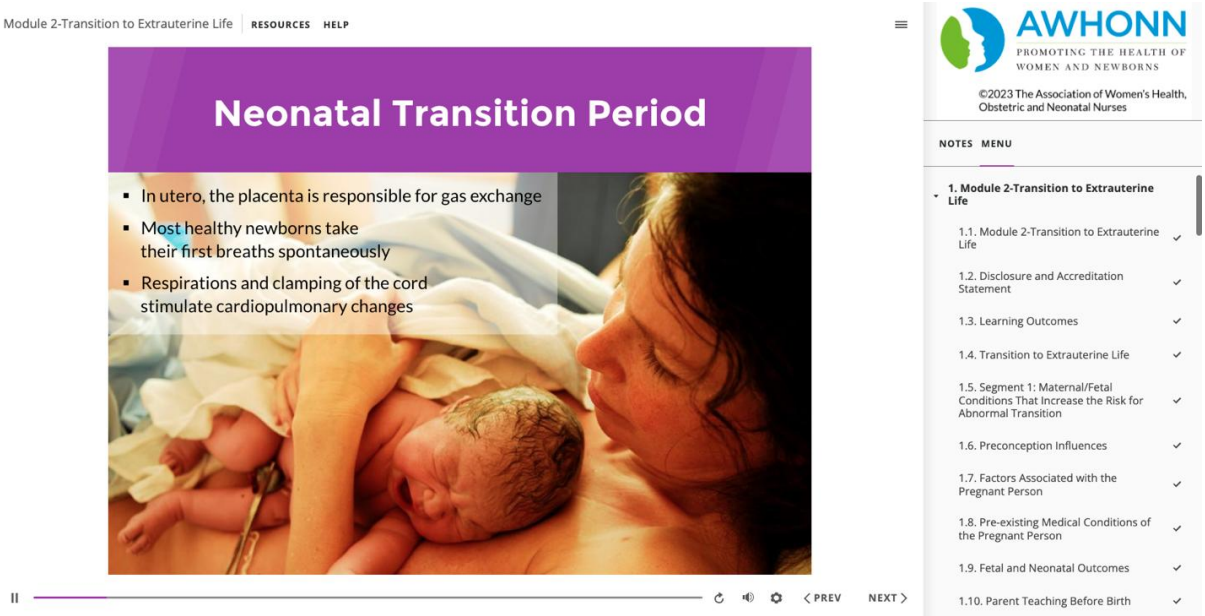
This quality, evidence-based learning resource provides the tools and essentials to orient your perinatal nursing staff and offer the necessary continuing education to ensure that consistent, high-quality care is delivered to women and newborns at your facility. 50.25 Nursing Contact Hours through June 30, 2024

Maternal Fetal Triage Index (MFTI) Education

The MFTI Education course is essential in educating perinatal nurses about obstetric triage basics—the meaning of triage in obstetrics, the nurse's role, and the benefits of using a systematic approach to improve the process of triage and outcomes factoring in social determinants of health, health equity, and implicit bias. 1.75 Nursing Contact Hours through October 17, 2025

Perinatal Bereavement Certificate Program

The Perinatal Bereavement Certificate Program is a comprehensive training program designed to empower healthcare professionals with the knowledge, strategies, and sensitivity required to assist grieving parents and families through their unique birthing journey. This program places a strong emphasis on recognizing and understanding the individual responses experienced by the person, parent, and family, ensuring that their emotional needs are addressed alongside their physical well-being.



ENA

With 50,000 members worldwide, the Emergency Nurses Association® (ENA) has proven to be an indispensable resource to the global emergency nursing community. ENA addresses issues relevant to emergency care, publishes professional guidelines, provides education for emergency nurses and issues a peer-reviewed journal.

Introduction to Trauma

Caring for Adult Patients

Every second counts when stabilizing life-threatening trauma cases. The Emergency Nurses Association's (ENA) Introduction to Trauma, Caring for Adult Patients course provide novice and experienced nurses with the latest foundational knowledge and systematic processes needed to bolster skills and increase confidence when treating high-risk trauma patients. The courseware modules cover patient scenarios related to traumatic brain injuries, thermal injuries, vehicular and crash-related injuries, amputations, and falls.

Caring for Pediatric Patients

The ENA's Introduction to Trauma, Caring for Pediatric Patients course is beneficial to all experience levels and can be used for nurse onboarding or review for more senior nurses. The interactive learning modules cover hidden trauma and physical abuse, dog bites, scooter-involved trauma, burns, heat stroke and car seat injuries, and multisystem trauma. These introductory courses serve as a stepping stone for future trauma educational offerings with more advanced content.

Caring for Geriatric Patients

Americans are living longer and in greater numbers. As a result, there is a heightened need for new and experienced nurses to gain knowledge, skills and critical-thinking essential for delivery of safe, compassionate care for the vulnerable geriatric patient population. The Emergency Nurses Association's GENE (Geriatric Emergency Nursing Education) Level I and GENE Level II courses provide foundational and necessary information related to geriatric patient care knowledge, skills to enhance patient flow and safety at triage resulting in improved geriatric patient care. GENE Level I is an excellent resource for onboarding new nurses or to use as a quick refresher for more experienced nurses. The GENE Level II course helps learners better understand why high-risk patients present with vague and atypical symptoms, introducing more advanced pathophysiology and critical thinking into patient scenarios.

IMPACT

- Empower staff to rapidly identify and apply effective nursing interventions
- Ensure proper care strategies to prevent further injury
- Improve confidence and communication across the entire unit
- Establish comprehensive, high-quality care
- Reduce liability, risk, and errors
- Successfully and efficiently enhance patient flow and safety at triage

Emergency Severity Index (ESI)

Adult and Pediatric Course

ESI is a valid and reliable five-level Emergency Department triage system. This online course helps you and your Emergency Department colleagues to further understand the ESI program, better identify patients who should be seen first while prioritizing the care of patients with less emergent conditions.

Pediatric Course

While some pediatric content is covered in the Adult/Pediatric ESI web-based training course, this course provides health care professionals who are new to ESI or new to pediatric emergency nursing with a strong foundation and comprehensive review of the core principles of the ESI triage system as it relates to the pediatric patient.

GENE (Geriatric Emergency Nursing Education)

Level I

This online course provides the foundational geriatric knowledge, skills and systematic process needed to effectively guide geriatric patient care and improve outcomes.

Level II

Each case-based module incorporates the 4Ms (mobility, mentation, medication, and what matters) of an age-friendly health system as described by the John A. Hartford Foundation and the Institute for Healthcare Improvement.

Level III

This course will prepare the ED RN to improve geriatric patient outcomes by providing an awareness of how language barriers in healthcare and a lack of empathy may contribute to a less than optimal experience and poor outcomes for the patient.

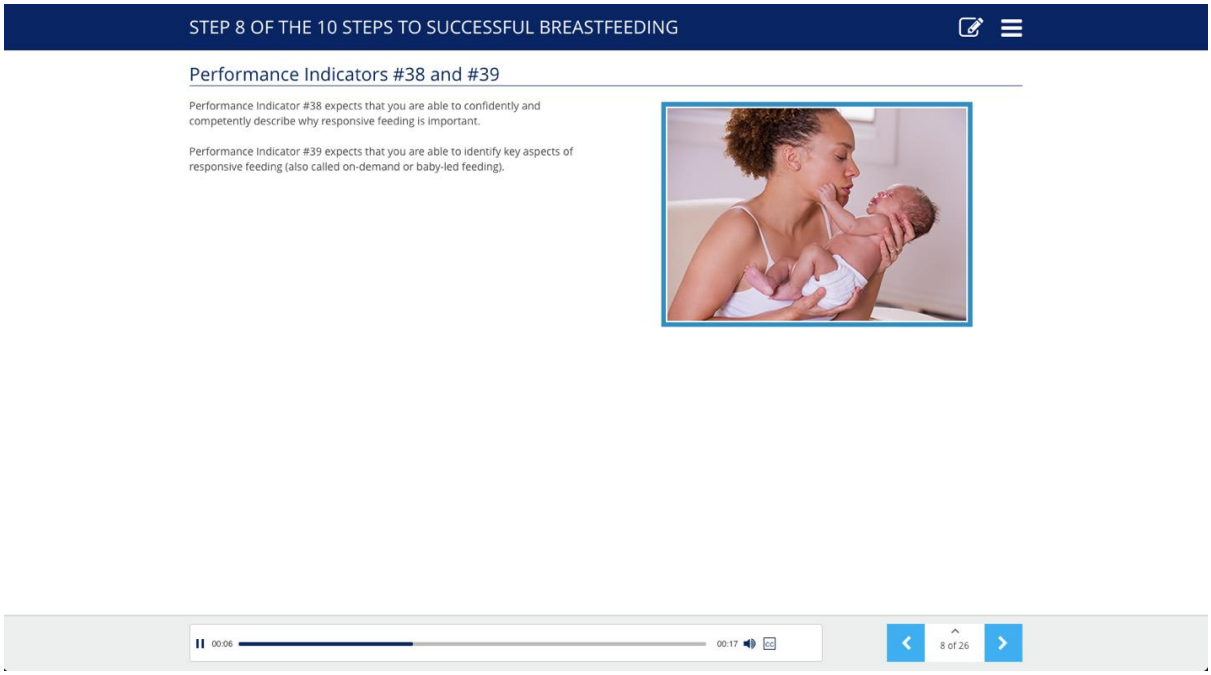
Jones & Bartlett Content

Partner Description:

Jones & Bartlett Learning is a world-leading provider of instructional, assessment, and learning-performance management solutions for the secondary, post-secondary, and professional markets. The comprehensive print and digital solutions combine authoritative content with innovative technology to help educators teach more effectively and students learn more efficiently.

Ten Steps to Successful Breastfeeding

Created specifically to support the implementation of the World Health Organization (WHO) and UNICEF Baby-Friendly Hospital Initiative, Ten Steps to Successful Breastfeeding is an essential course for helping your staff achieve Baby-Friendly status. This competency-driven online course will ensure that all staff are prepared to ensure parents and newborns establish optimal feeding habits and receive appropriate care in the first critical days of the baby's life. This maps directly to updated 2018 WHO/ UNICEF Baby-Friendly Hospital Initiative objectives and the BabyFriendly USA Guidelines and Evaluation Criteria, Sixth Edition.



Psych Hub: Mental Health for Practitioners and Allies

Product Description:

Mental Health for Practitioners and Allies

The Mental Health for Practitioners and Allies library addresses a significant issue in the mental health field: the lack of extensive training in evidence-based interventions and specialized care delivery among most practitioners. This gap not only affects mental health professionals but also nurses and providers who require up-to-date and clinically sound mental health education to enhance their ability to support their patients effectively. To bridge this knowledge gap for practitioners, these educational materials focus on treatment approaches that have been proven to reduce symptoms efficiently and in fewer sessions, ensuring they are equipped with the most effective techniques for addressing various mental health conditions. These educational materials can help healthcare providers learn how to integrate fundamental mental health considerations into care, treating the whole person, and improving outcomes.

FEATURES:

- Tip sheets of practical resources
- Activities to apply evidence-based interventions
- Therapy-specific and mental health literacy videos
- Assessments to measure treatment progress
- Courses for all staff to promote awareness with tools and resources
- CEU courses on important mental health topics train employees to be mental health allies

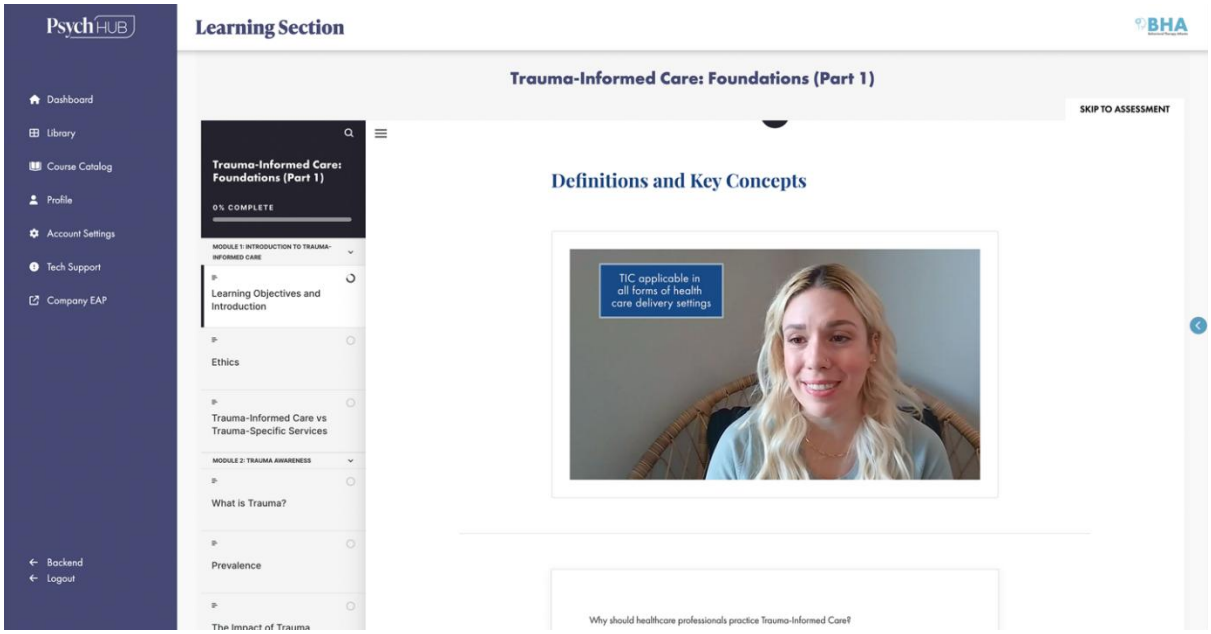
Impact:

- Patients achieve symptom reduction in fewer sessions
  - Practitioners armed with specialty knowledge in the areas of mental health can prescribe a more effective diagnosis and treatment plan
- Patients avoid entering the greater healthcare system
  - By delivering proper specialty care into patient treatment, the path to improved health and greater life satisfaction is more direct.
- Practitioners experience less stress and better job satisfaction
  - By gaining competencies in specialized symptoms, interventions, communities, and ages, practitioners can better deliver precise care.is more direct by evidence-based research, current protocols, and hospital standards.

Stat or Customer Testimony

12%-15% – expected increase in demand by 2030 for mental health counselors, addiction counselors, and specialized social workers

– U.S. Bureau of Labor Statistics (BLS)



CHA Content

Partner Description:

Developed in collaboration with the esteemed Pediatric Learning Solutions (PLS) Neonatal Advisory Committee and subject matter experts, PLS and HealthStream offer cutting-edge solutions in pediatric nurse education. These solutions equip healthcare professionals with the essential competencies and skills necessary to deliver safe and effective care to pediatric patients. These programs eliminate the need for educators' extensive research and content creation and allow them to spend more valuable time at the bedside with learners. This means a more hands-on, practical approach to education, allowing educators to guide students through the application of evidence-based principles in real clinical settings.

Course Description:

Essentials of Neonatal Critical Care Orientation (ENCCO)

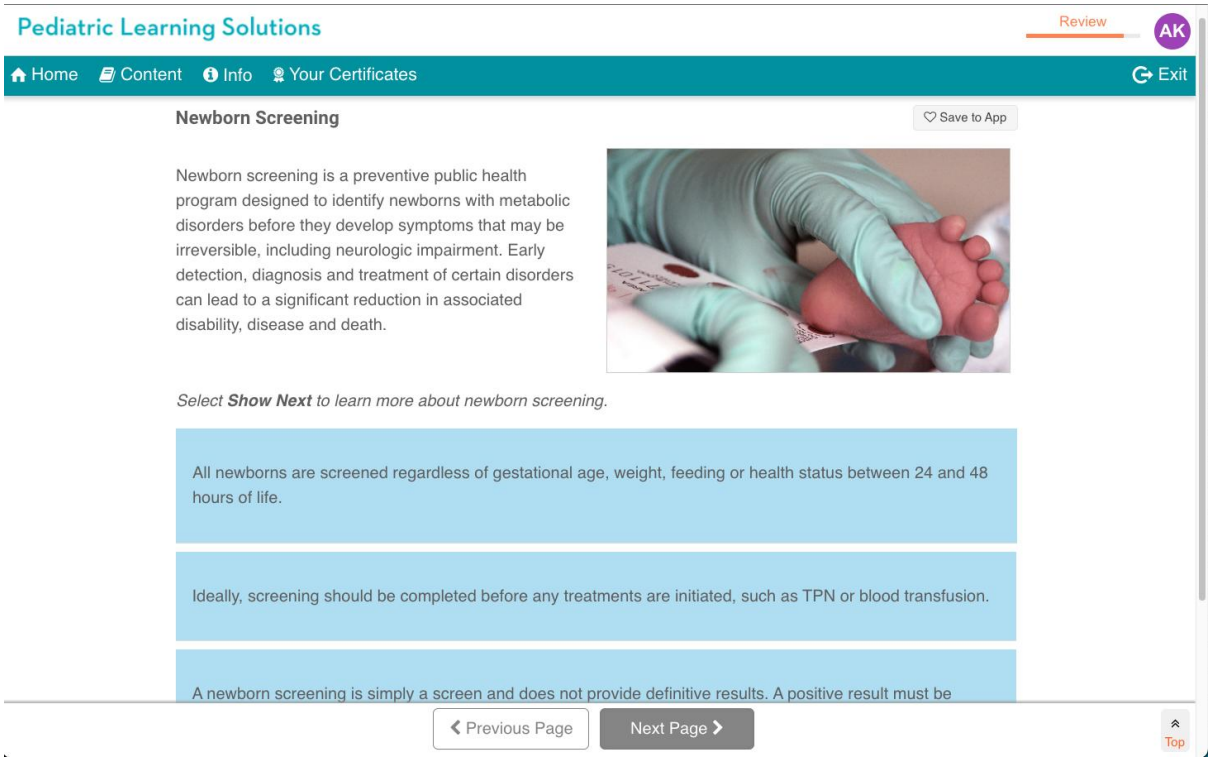
Increase the quality of care for your most fragile patients. ENCCO uniquely bridges the knowledge gap between what clinicians learn in school and what is expected of them in treating their critically ill patients. ENCCO's online didactic content enhances clinician confidence and competence in caring for the most fragile of patients.

Essentials of Pediatric Acute Care Orientation (EPACO)

Provide high-quality education for hospital pediatric staff with the foundational clinical information and just-in-time job aids clinicians in pediatric acute care settings need to understand and care for their patient population. This blended learning program includes precepting, workshops and simulation activities. EPACO's online didactic content enhances clinician confidence and competence in caring for pediatric patients in the acute care setting.

Essentials of Pediatric Critical Care Orientation (EPCCO)

Increase the quality of care for acute and critically ill pediatric patients. EPCCO uniquely bridges the knowledge gap between what clinicians learn in school and what is expected of them in treating fragile, critically ill children. EPCCO's online didactic content enhances clinician confidence and competence in caring for the most fragile of patients.



American Red Cross Sedation

Partner Description:

Committed to providing education and training to optimize patient outcomes, the American Red Cross Procedural Sedation for Adults and Pediatrics courses were developed in collaboration with the American Society of Anesthesiologists (ASA). These courses feature the most current science and evidence-based practices consistent with ASA and American Academy of Pediatrics (AAP) guidelines for safe sedation at a moderate level.

Course Description:

Procedural Sedation for Adults

Designed for non-anesthesia healthcare professionals who care for patients receiving moderate sedation, this course will provide competency-based education. This course is based on the most current evidence-based practices and incorporating patient safety and regulatory standards prior to, during, and after moderate sedation administration. From pre-sedation preparation to sedation management and post-procedural care, participants will gain a deep understanding of every critical aspect involved in the process.

Procedural Sedation for Pediatrics

With competency-based education, based on the most current evidence-based practices and incorporating patient safety and regulatory standards prior to, during and after moderate sedation administration, this course content focuses on developmentally appropriate sedation care of the pediatric patient, from infancy through adolescence. Highly specialized patient populations such as the premature and newborn are outside of the scope of this course.

Adult Procedural Sedation

American Red Cross | American Society of Anesthesiologists

Module 1: Foundations of Sedation Management
Indications for Sedation

183 min remaining course time | Menu | References | Save & Exit | Topic 2 of 6

Why is Procedural Sedation Used?

Sedation may be used for a wide range of procedures, including diagnostic imaging and diagnostic and therapeutic procedures, that may produce patient anxiety, fear and pain.





Practice Note

The goals of procedural sedation are to:

- Reduce and manage the pain, apprehension and fear associated with a specific medical or surgical procedure.
- Produce an amnesic state.
- Maintain adequate cardiopulmonary functioning during and after the procedure.
- Facilitate the completion of the procedure.

Complimentary Applications

As a hStream subscriber, Customer Name can take advantage of optional access to several complimentary services, applications and content to enrich your workforce development efforts.

hStream Services, Applications and Content



The Medical Product Training library – which is a combination of online courseware, resources, testing, evaluation, distribution, and reporting tools – enables pharmaceutical and medical technology vendors to develop and distribute training on their products to provider-based healthcare staff directly from HealthStream Learning. There are currently over 600 courses in the medical product training library. In addition, HealthStream has established relationships with several Medical Product vendors and can leverage these connections to gather additional, complimentary trainings for customers.



Medline University is an online education and training resource for healthcare professionals—and is powered by HealthStream. As a hStream subscriber, you have access to over 250 Medline University online courses, including many that qualify for CE credit.



Sponsored Continuing Education is yet another benefit of partnering with HealthStream. Through our network of content providers, your organization has access to a library of nearly 100 free, industry-sponsored CE courses.



Healthcare organizations are faced with the significant challenge of identifying a single, cohesive list of required training based on federal and state guidelines. The federal and state guidance for healthcare training is hard to find and difficult to interpret. There are over 175,000 Federal and State regulations spread across multiple, disparate websites, and guidelines change frequently. Compass provides a continuously updated and centralized database that enables administrators to minimize time spent manually identifying, monitoring, and mapping training requirements to remain compliant. *Note: Federal guidelines are included at no cost; State guidelines are provided for an additional fee.*



ePortfolio™ is a comprehensive credential and competency management tool used to inform professional growth and meet business requirements. It tracks multiple data types, including certifications, licensure, degrees, continuing education, work experience, skills, professional membership, and much more.

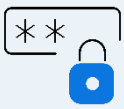
hStream Services, Applications and Content



Without access to real-time data, it can be difficult to optimize employee engagement. My Team allows managers to access critical employee data within our platform to inform decision-making by providing continuous access to the team hierarchy, an employee's profile and activities, and actionable insights on learning and assessment progress.



CE Tracker is a robust tool that allows healthcare professionals to monitor CE attainment progress in real time. Set targets and goals, receive instant updates, set reminders, and track progress for continuing education. CE Tracker will apply any CE Credit entered into the system to every License and Designation, ensuring you get the appropriate credit based on your role and state in which you work. Imagine how stress-free re-licensure and recertification would be if you were confident all of your training and education is tracked, organized, accessible, and easily shared with your state or certification boards.



Federated Single Sign On (FSSO) allows organizations to manage their local network users through industry-standard security and access tooling while providing users with seamless access the HealthStream platform without logging in separately. Once configured, users can be taken directly into the HealthStream platform products using industry-standard secure data exchange. The HealthStream platform products will honor and trust the organization's secure authentication of the user. This results in a better user experience and a greater level of access control for the organization.

Benefits of partnership

At HealthStream, we understand the challenges you face in today's healthcare environment. You're striving to deliver top-notch care, make informed decisions, and empower your team – all while staying within budget. We're here to help.

Imagine having the tools to make this a reality. As the #1 network in healthcare, HealthStream is your trusted partner, dedicated to providing the solutions you need for your workforce to thrive. Our mission is to support you in advancing your organization through continuous measurement and adaptive learning solutions.

With our partnership, you'll experience a transformation in patient care, a boost in productivity, rapid adoption of new practices, enhanced compliance, and better overall outcomes. Together, we can transform your healthcare organization and achieve lasting success.

Complimentary support resources

Partnering with HealthStream opens the door to a wealth of resources designed to ensure your program's ongoing success. Our complimentary offerings include:

Customer Support

Our dedicated in-house Customer Support team is available from 8 AM to 8 PM Eastern, Monday through Friday, via phone, email, or chat. Plus, our Customer Support Portal is accessible 24/7 for your convenience.

Success Management

Our specialized Success Management teams offer product-specific guidance to help you seamlessly adopt and maximize the benefits of our solutions.

Monthly Notifications

Stay in the loop with opt-in monthly updates featuring new Features, helpful tips, and the latest information relevant to your solutions.

Webinars from Industry Experts

Engage in our expert-led webinars covering a wide array of critical healthcare topics, providing you with valuable insights and knowledge.

Weekly Training Webinars

Benefit from weekly training sessions, Q&A opportunities, and best practice tips from HealthStream experts to stay ahead with our products.

Articles, Blogs, and Papers

Access a rich library of resources, including expert analyses, surveys, industry reports, case studies, and more, all designed to keep you informed and up to date.

HealthStream User Groups and Special Interest Groups

Connect with administrators and key stakeholders through our HealthStream User Groups (HUG) forums and participate in Special Interest Groups (SIG) for focused sessions on various programs and initiatives.

HealthStream Community

Join our support communities to gain unparalleled access to product documentation and resources, helping you excel in learning and performance, clinical development, resuscitation, quality and compliance, and scheduling and capacity management.

HealthStream Academy

Explore our newest resource, providing 24/7 access to self-paced micro-learning libraries and ongoing product training to support your continuous education.

With HealthStream, you're never alone on your journey to excellence. Let us support you with the resources and expertise you need to succeed.

Proposed Investment

HealthStream is pleased to present the following investment options based on our understanding of your current goals. Our ecosystem pricing model offers discounts based on volume, term, and number of applications. Further discounts may be available upon adding more components of our ecosystem. HealthStream strongly recommends a five-year agreement to leverage our most favorable pricing.

Cost Summary for Customer Name		
	Annual Fees	Cost Over Term
Option 1: Five-Year Term (save nearly $## per year)	$100,000.00	$515,000.00
Option 2: Three-Year Term	$115,000.00	$360,000.00

Included Features

- Checklists to Standardize & Validate any Skill
- 2,000+ Evidence-Based Skills and Corresponding Checklists
- 17,000+ Evidence-Based Point-of-Care Reference Resources
- Clinical Continuing Education Library with 2,000+ CE Titles
- 40+ Specialty Cert Prep Programs
- Clinical Knowledge Assessments
- Individualized and Personalized Learning Plans & Competency Development
- CE Tracking for Employers and Employees
- Reporting to CE Broker
- Award-winning Nurse Residency program
- Program to develop effective preceptors
- Basic Life Support training
- Advanced Life Support Training
- Pediatric Advanced Life Support Training
- # Total Manikin sets
- Manikin repairs including parts and labor
- Medical Product Training
- Employees' Professional Record Tracking
- Unlimited Customer Support via phone, email, & chat
- HealthStream User Community
- hStream Technology
- Single Sign On
- HRIS Integration
- Maintenance and Updates

Pricing Notes

- Pricing includes discounts based on volume/quantity, contract term, and number of applications.
- Cost over term is inclusive of onboarding, training, customer success, customer community access, customer support.
- Modifications to volume/quantity, contract term or number of applications will result in adjusted pricing.
- As a member of hStream, your organization will have opportunities for discounts as well as complimentary and optional access to services, applications and content.
- Pricing is valid through Date

Detailed Pricing for Option 1

Proposed Package: Five-Year Term				
Solution	**Units**	**Term**	**Per Unit Fee**	**Annual Cost**
hStream		5-Yr		
Checklist Management		5-Yr		
CE Unlimited		5-Yr		
CE Unlimited with Jane		5-Yr		
Nurse Residency		5-Yr		
Preceptor Development		5-Yr		
Dynamic Health Skills & Decision Support*	350	5-Yr		
Red Cross Suite: BLS (Online + Skills)	300**	5-Yr		
Red Cross Suite: ALS (Online + Skills)	30**	5-Yr		
Red Cross Suite: PALS (Online + Skills)	30**	5-Yr		
Resuscitation Service Program	330**	5-Yr		
Heartsaver First Aid CPR AED		5-Yr		

** EBSCO's Dynamic Health Skills is subject to an annual increase. The price noted is the Unit price for Year 1; Unit price for Year 2 is $60.80; Unit price for Year 3 is $62.70; Unit price for Year 4 is $64.60; Unit price for Year 5 is $67.45.*

*** A total of 1,500 BLS, 150 ALS and 150 PALS licenses will be delivered over a 5-year period. RSP pricing is based on total Red Cross Licenses.*

Annual Cost for Solutions		$78,979.70
Annual Savings vs. Option 2 (three-year term)		$4,391.17
One-Time Fees		
Implementation & Onboarding	one-time, upfront fee	$8,995.00
Manikin Sets (7) w/iPad	one-time, upfront fee	$18,795.00
Manikin Set (1) w/iPad	complimentary	$0.00
Training	included	$0.00
Customer Service	included	$0.00
Platform & Courseware Maintenance/Upgrades	included	$0.00
Total One-Time Fees		$27,790.00

Detailed Pricing for Option 2

Proposed Package: Five-Year Term				
Solution	**Units**	**Term**	**Per Unit Fee**	**Annual Cost**
hStream		5-Yr		
Checklist Management		5-Yr		
CE Unlimited		5-Yr		
CE Unlimited with Jane		5-Yr		
Nurse Residency		5-Yr		
Preceptor Development		5-Yr		
Dynamic Health Skills & Decision Support*	350	5-Yr		
Red Cross Suite: BLS (Online + Skills)	300**	5-Yr		
Red Cross Suite: ALS (Online + Skills)	30**	5-Yr		
Red Cross Suite: PALS (Online + Skills)	30**	5-Yr		
Resuscitation Service Program	330**	5-Yr		
Heartsaver First Aid CPR AED		5-Yr		
*EBSCO's Dynamic Health Skills is subject to an annual increase. The price noted is the unit price for Year 1. Unit price for Year 2 is $60.80; Unit price for Year 3 is $62.70.				
**A total of 900 BLS, 90 ALS and 90 PALS licenses will be delivered over a 3-year period. RSP pricing is based on total Red Cross Licenses.				

Annual Cost for Solutions		$78,979.70
Annual Savings vs. Option 2 (three-year term)		$4,391.17
One-Time Fees		
Implementation & Onboarding	one-time, upfront fee	$8,995.00
Manikin Sets (7) w/iPad	one-time, upfront fee	$18,795.00
Manikin Set (1) w/iPad	complimentary	$0.00
Training	included	$0.00
Customer Service	included	$0.00
Platform & Courseware Maintenance/Upgrades	included	$0.00
Total One-Time Fees		$27,790.00

THANK YOU FOR THE BUSINESS

Our Experts Are Standing By To Assist You

Whether it is a simple question or a valuable suggestion, we are here for you.

HealthStream®

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